

Candidate Information Booklet

Belfast Works: ELS Coordinator

(Ref:ELS/04/21 )

Closing date for applications:

**12 noon on Monday 12th April 2021**

*(Please note interviews will be held on Tuesday 20th April 2021 via Zoom)*

**Please note due to COVID 19 our offices are restricted, therefore completed applications should be emailed to** [**hr@ashtoncentre.com**](mailto:hr@ashtoncentre.com) **to be considered. Where a signature is required, this must be done electonically**

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**Job Description**

**Job Title: Employer Liaison Service Coordinator**

**Responsible to:** **Project Training Manager**

**Hours: 37.5 hours per week**

**Salary: £29,050 per annum**

**Pension: 7% employer contribution with 1% minimum employee contribution**

**Contract Term: 31st March 2023 (dependant on funding)**

***Job Background:***

This post is part of the Belfast Works Project (LEMIS+), a Belfast wide employment project implemented by a consortium of organisation led by Ashton. The other Belfast Works Project Partnership organisations are:

* GEMS NI
* Upper Springfield Development Trust
* Impact Training
* East Belfast Mission

The post holder will coordinate an employer liaison team tasked with establishing and maintaining excellent working relationships with employers for the purpose of developing job opportunities for clients across Belfast for a range of different employment contracts. The post holder will supervise 1 team member and coordinate the work of 4 other team members across the Belfast Works partnership (the number may increase of decrease depending on the needs of the project) to source sector-specific vacancies as well as opportunities for individuals in designated geographical locations and manage the subsequent recruitment process.

**Key Tasks & Responsibilities:**

1. To coordinate the Employment Liaison team to ensure the smooth delivery of quality services, performance and that all targets are being met. (liaise with line managers within each of the partner organisations regarding their staff members KPIs).
2. To undertake duties arising from the coordination of the Belfast Works Employer Liaison staff including supervision and appraisal, performance measurement, monitoring leave and sickness.
3. To lead an Employment Liaison team that will:
4. proactively develop relationships with a wide range of employers to build an employer and opportunity base, particularly focusing on the key industry sectors in Belfast.
5. Seek out and conduct 'cold' site visits with a view to sourcing work opportunities at new and existing sites of employment, ensuring all visits are reviewed and followed through.
6. Work with employers to identify training and ‘route ways’ to employment, which would guarantee Belfast Works clients interviews as a minimum.
7. Work with employers to convert work placements into permanent employment opportunities.
8. Analyse and report on the labour market in Belfast and identify key strategic employment trends in the short medium and long term and communicate effectively to the Belfast Works partner organisations.
9. Identify key employment related forums and ensure the active participation of the Employer Liaison team in any initiatives that may led to employment for Belfast Works clients.
10. Maintain accurate and up-to-date employer database and participant information systems.
11. Undertake health & safety assessments of placements as necessary, ensuring all legal obligations are met and Health and Safety policy is adhered to.
12. Ensure accurate and timely completion of all paperwork and reports in-line with funders and partner requirements.
13. Work closely with Belfast Works mentoring team to inform them of clients’ progress in employment.
14. Liaise closely with all 5 Belfast Works partners to strategically identify new employer/employment opportunities and coordinate a harmonised employer contact strategy to maximise job opportunities.
15. Establish and maintain effective methods of communication and reporting to the management of the Belfast Works project and Ashton Community Trust.
16. To work in conjunction with the Belfast Works Quality and Administration teams in maintaining quality systems and standards into all programmes to include: Matrix, ISO and EFQM. In order to ensure the full delivery of quality programmes to all user groups and to ensure that all standards and processes are being met for funders.
17. Performing any other duties as required by the line manager and that are commensurate with the grade of the post.

**Other Responsibilities:**

* Undertake any other related responsibilities commensurate with the evolving objectives of the post and the evolution of the Ashton Community Trust, as may reasonably be requested by the Head of Department.
* Work flexibly on evenings, weekends and during school holidays to ensure full delivery of the programme.
* Undertake training in order to develop work related skills and knowledge.
* Work with due regard for Ashton Community Trust’s core values and objectives.
* Ensure the effective implementation of and adherence to, the Trust’s policies and procedures.
* Participate in Ashton Community Trust’s Performance Management and Appraisal process, and agree short, medium and long term goals with line manager, and direct line staff.
* Identify learning and development needs with your line manager and evaluate T&D to demonstrate needs have been met.
* Share best practice and achievements, and contribute to opportunities to present outcomes and case studies to each of the Belfast Works partner organisations and funders.

**Status of the Job Description:**

This job description is not incorporated into the employee’s employment contract. It is intended as a guide and should not be viewed as an inflexible specification and it may be varied from time to time in the light of strategic developments following discussion with the post holder. The post holder will be expected to work to objectives agreed with the line manager.



**Person Specification**

**Essential Criteria:**

1. Qualifications/Experience:
2. Recognised professional Qualification at level 5 or above in a relevant field (relevant fields include Business, Recruitment or equivalent) and at least 1 years’ experience in the last 3 years of working within an employer liaison field as a coordinator or equivalent.

**OR**

1. 3 years or more experience within the last 5 years of working within an employer liaison field as a coordinator or equivalent. (Number of years’ experience may be increased should there be a need to facilitate manageable shortlists)
2. Experience in supervising/coordinating people and teams in a target driven environment to ensure the smooth delivery of quality services and performance.
3. Extensive demonstrable experience of working with employers and ability to analyse and report upon Labour market trends.
4. An understanding of the needs of employers and the barriers that clients might face when they gain work.
5. Ability to work within a target driven environment responding to needs of unemployed people in which people are progressed to employment and/or further education/training.
6. Ability to form close working relationships and communicate effectively with colleagues, funders, stakeholders and particularly employer representatives.
7. Ability to ensure accurate recording of information, produce monthly progress reports against targets and attend management and multi-agency meetings as required.
8. Ability and experience in writing tenders and have experience and understanding of the processes involved in the procurement of services.
9. Ability to work under own initiative, including effective prioritisation of tasks and ability to work to agreed aims and objectives.
10. Valid driving license and access to transport appropriate for the post. (Consideration will be given to candidates, who because of a disability, cannot hold a driving license but they must have access to a mode of transport that allows them to fulfill the duties of the post).

**Desirable Criteria:**

(Desirable criteria may be used to shortlist applicants, should there be a need to facilitate manageable shortlists)

1. Experience of working as part of a consortium with a range of partners.

**The following may be tested at interview stage:**

**Skills/Abilities**

1. Ability to promote and market the Belfast Works Service and actively seek out additional resources.
2. Proven experience in working within a target driven environment in which people are progressed to employment and/or further education/training.
3. Demonstrable experience of working in a fast paced & proactive working environment with a ‘can-do’ attitude.
4. Demonstrable experience of time management skills.
5. Ability to create and sustain effective working relationships and build consensus with key stakeholders.
6. Excellent written and oral communication skills.
7. Sound knowledge of ICT including all Microsoft Office applications (word, excel, PowerPoint, outlook, internet etc.).
8. Motivating others and excellent interpersonal skills.
9. Working positively within a team and building good working relationships.
10. Being non-judgmental in approach to dealing with unemployed.
11. Excellent organisational skills.
12. Commitment to the development of people in the community.
13. Facilitation/group-work skills.

**Circumstances Essential:**

1. Ability to work flexible hours (including evening work and weekend work).
2. Willingness to undertake training required for the post.
3. Subject to Access NI enhanced clearance.

**Guidance for Making your Application**

The application form is designed to ensure that applicants provide the necessary information to determine how they meet the competition requirements and the essential/desirable criteria.

* The space available on the application form is the same for all applicants and must not be altered.
* Ashton Community Trust will not accept CV’s, letters, or any other supplementary material in place of or in addition to, completed application forms.
* Applicants must complete the application form in typescript.
* Applicants must not reformat their application form.
* Information in support of your application will not be accepted after the closing date for receipt of applications.
* **Relevant or equivalent qualifications – if you believe your qualification is equivalent to the one required, the onus is on you to provide the panel with details of modules studied, etc. so the panel can make a well-informed decision.**
* It is essential that all applicants demonstrate on their application form how and to what extent their experience and skills are relevant to this post and the extent to which they satisfy each of the essential and desirable criterion specified. If you do not provide sufficient detail, including the appropriate dates needed to meet the criteria, the selection panel will reject your application.
* The examples you provide should be concise and relevant to the criteria. This is very important as these may be discussed at interview and you may need to be prepared to talk about them in more detail. It is your unique role that the panel are interested in, not that of your team or division.
* Ashton Community Trust will not make assumptions from the title of the applicants post or the nature of the organisation, as to the skills and experience gained.

**Application Form Submission**

* Completed applications can be submitted by:
* email to **HR@ashtoncentre.com**
* We will not accept incomplete application forms; application forms received after the closing deadline or reformatted application forms.
* Please only return the application form and monitoring form.
* Should you have any queries please contact HR by email at [HR@ashtoncentre.com](mailto:HR@ashtoncentre.com).

**Interview Guidance for Applicants**

At interview, the selection panel will assess candidates against the competencies, qualifications and experience for the post.

If this is your first experience of a competence-based interview, bear in mind that it does not require you to:

* Talk through previous jobs from start to finish.
* Provide generalised information as to your background and experience.
* Provide information that is not specifically relevant to the competence the question is designed to test.

A competence based interview does however require you to:

* Focus exclusively, in your responses, on your ability to fulfil the competences required for the effective performance in the role.
* Provide specific examples of your experience in relation to the required competence areas.

**Disability Requirements**

Ashton Community Trust will ask on the application form if you require any reasonable adjustments, due to disability, to enable you to attend any part of the assessment process. Details of any disability are only used for this purpose and do not form part of the selection process. If you are successful in the selection process and are being considered for appointment, you may be required to outline any adjustments you consider necessary in order for you to take up appointment. If you wish to discuss your disability requirements further, please contact HR on 02890 742255 or email HR.

**Feedback**

Ashton Community Trust is committed to providing feedback in respect to decisions taken in determining eligibility/shortlisting as well as at interview. Feedback will be communicated on receipt of a written request.

**Equal Opportunities Monitoring Form**

**Please note this form is regarded as part of your application and failure to complete and return it will result in disqualification.**

The information is used for monitoring purposes only. All applications for employment are considered strictly on the basis of merit.

Ashton Community Trust complies with relevant Equal Opportunities legislation and policies.

Please complete the monitoring form and return in a separate envelope marked ‘Monitoring Officer’.

Prior to appointment with Ashton Community Trust the following will be required:

* Proof of qualifications
* Proof of eligibility to work in the UK
* Personal ID
* ACCESS NI check depending on role.

Ashton Community Trust complies with Access NI Code of Practice, which can be downloaded from <https://www.nidirect.gov.uk/sites/default/files/publications/accessni-code-of-practice.pdf>



**Confidential**

Ashton Community Trust

McSweeney Centre, 23 Henry Place, Belfast BT15 2AY

**Employment Application Form Application Number: ELS/04/21**

Please complete this application form in **typescript** **only** and return it on or before the closing date stated. Late applications will not be accepted. Only information provided on this application form will be considered by the panel. CV’s will not be accepted.

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| **Post applied for:** | **Employer Liaison Service Coordinator** |  |  |
| **Hours:** | **37.5 hours per week** | | |
| **Closing Date and Time:** | **Monday 12th April 2021 at 12 noon** | | |

**Personal Details:**

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| --- | --- |
| **Surname:** | **Telephone Number (Home):** |
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| **Forename(s):** | **Telephone Number (Mobile):** |
|  |  |
| **Title:** | **Email Address:** |
|  |  |
| **Address:** | **Postcode:** |
| **NI Number:** |  |
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**Relevant Qualifications and/or Professional Membership**

Original proof of qualifications will be requested if recommended for appointment

(Please continue on a separate sheet of necessary)

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| **Examination level**  **(for example, GCSE/’A’ Level/Degree/NVQ** | **Subject(s)** | **Grade** | **Date Gained** |
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| **Professional Qualifications** | **Registration Body/Number** |  | **Date Gained** |
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**Employment History**

Please give details of jobs that you have held, starting with your present or most recent employer and work backwards, in chronological order. Include in this section any breaks in employment history for example, caring responsibilities, travelling or returning to study, registered unemployment and temporary/voluntary employment. (Please continue on a separate sheet if required)

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| --- | --- | --- | --- | --- |
| **Name and Address of Employer and Nature of Business** | **From** | **To** | **Job Title:** | **Final Salary and Reason for Leaving** |
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| **Notice required if offered the position for which you have applied?** | | | | |

**Training**

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| **Details of relevant training courses attended and awards achieved, including dates if appropriate** |
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**Suitability for this position**

Please detail your suitability for this position under the relevant headings below, describing how your experience and knowledge relates to the job description and person specification.You must ensure that you provide sufficient information on the application form to enable the selection panel to assess your eligibility at shortlisting.

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| **Essential Criteria** |
| **1. Please demonstrate how you meet the following:**  **a. Recognised professional Qualification at level 5 or above in a relevant field (relevant fields include Business, Recruitment or equivalent) and at least 1 years’ experience in the last 3 years of working within an employer liaison field as a coordinator or equivalent.**  **OR**  **b. 3 years or more experience within the last 5 years of working within an employer liaison**  **field as a coordinator or equivalent. (Number of years’ experience may be increased should**  **there be a need to facilitate manageable shortlists)** |

**Please do not add any more sheets**

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| **2. Please tell us about your experience in supervising/coordinating people and teams in a target driven environment to ensure the smooth delivery of quality services and performance.** |

**Please do not add any more sheets**

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| **3. Please provide to the panel your extensive demonstrable experience of working with employers and ability to analyse and report upon Labour market trends.** |

**Please do not add any more sheets**

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| **4. Please explain to the panel your understanding of the needs of employers and the barriers that clients might face when they gain work.** |

**Please do not add any more sheets**

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| **5. Please demonstrate to the panel your ability to work within a target driven environment responding to needs of unemployed people in which people are progressed to employment and/or further education/training.** |

**Please do not add any more sheets**

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| **6. Please demonstrate to the panel your ability to form close working relationships and communicate effectively with colleagues, funders, stakeholders and particularly employer representatives.** |

**Please do not add any more sheets**

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| **7. Please demonstrate to the panel your ability to ensure accurate recording of information, produce monthly progress reports against targets and attend management and multi-agency meetings as required.** |
| **8. Please demonstrate to the panel your ability and experience in writing tenders and have experience and understanding of the processes involved in the procurement of services.** |
| **9. Please demonstrate to the panel your ability to work under own initiative, including effective prioritisation of tasks and ability to work to agreed aims and objectives.** |
| **10. Do you have a valid driving license and access to transport appropriate for the post? (ACT is aware that some persons with disabilities may not be able to hold a driving license. If this is the case, please demonstrate how you can fulfil the mobility requirements for the post for which you are applying).** |
| I confirm that the information I have given is accurate and complete, as misleading or false statements will result in the withdrawal of the offer of employment, or if employed dismissal.  **Signed…………………….........................................……… Date………………** |
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| **Data Protection Act:** |
| Under the General Data Protection Regulations, Ashton Community Trust is required to notify applicants and prospective employees on how their personal data will be processed and used. This application form, excluding the equal opportunities monitoring form, will be retained by Ashton Community trust for a maximum period of 12 months, unless you are the successful applicant for the post, in which case the application form will become part of your employee record, your information (excluding the equal opportunities monitoring form) may be required to be viewed by funders for audit purposes. Some of the data you provide is considered to be Sensitive Personal Data under the Data Protection Act 1998; this information will be used to assist us with recruitment monitoring. It will be held separately from application forms and will be retained for a three-year period under obligations arising from the NI Equality Legislation, it will also be held electronically.  By signing this form, you are giving consent to Ashton Community Trust to use this data in the way described above.  **Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Personal Statement:** |
| |  | | --- | | Ashton Community Trust is an Equal Opportunities Employer. The Trust encourages applications from people with disabilities and will not preclude full consideration of your application as a result of your disability. In accordance with the Disability Discrimination Act a person is disabled if they have, or have had, “a physical or mental impairment which has, or has had, a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities”.  Do you consider yourself to have, or, have had a disability that is relevant to your job application? **Yes/No**  If you have answered yes, is there anything we should know about your disability or requirements in order to:   * Process your application fairly, * Make any specific arrangements for your interview, and * Make any necessary reasonable adjustments or adaptations, or provide any aids to assist you in completing the duties of the post.   Provide details: | |

**Private and Confidential**

The following pages will not be used as part of the selection process as they contain information that is strictly private and confidential.

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| **Referees** |
| Please give full details of two people (not relatives) that we can approach for references, one of which must be your current or most recent employer, if you have never been employed before please list details of someone who would know you in a voluntary or academic capacity. Please ensure that your referees are aware of this application, and, also, if you are providing us with their email address, that you obtain your referee’s permission to do so. References must be satisfactory to Ashton Community Trust |

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| **Reference** | |
| **Name:** |  |
| **Occupation:** |  |
| **Full Address:** |  |
| **Telephone Number:** |  |
| **Email:** |  |

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| --- | --- |
| **Reference** | |
| **Name:** |  |
| **Occupation** |  |
| **Full Address:** |  |
| **Telephone Number:** |  |
| **Email:** |  |

I give Ashton Community Trust the right to investigate all references and to secure additional information about me, if job related. I hereby release from liability the employer and its representatives for seeking such information and all other persons, corporations or organisations for furnishing such information. I have read and understood the requirements and particulars for the job, which have been supplied to me. I further understand that the job offer may be subject to the satisfactory outcome of references and/or a satisfactory Access NI Disclosure.

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| I confirm that the information I have given is accurate and complete, as misleading or false statements will result in the withdrawal of the offer of employment, or if employed dismissal.  **Signed…………………..............................………………………………Date…………………………………..** |

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**MONITORING FORM JOB REFERENCE NO: ELS/04/21**

**MONITORING QUESTIONNAIRE UNDER THE ASHTON COMMUNITY TRUST’S EQUAL OPPORTUNITY POLICY**

**IN CONFIDENCE, USED FOR STATISTICAL PURPOSES ONLY**

Date of Birth: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Nationality: \_\_\_\_\_\_\_\_\_\_\_\_\_

**1 COMMUNITY BACKGROUND**

I am a member of the Protestant community

I am a member of the Roman Catholic community

I am not a member of either the Protestant or the Roman Catholic

community

**2**  **ETHNIC ORIGIN**

WhiteBlack Other

Irish TravellerChinese

Pakistani Indian

Black CaribbeanMixed Group

Black AfricanOther

**3** **GENDER**

Female Male

**4** **MARITAL STATUS**

Married Single Widowed Separated Cohabiting Civil

Partnership

**5** **DISABILITY**

Under the *Disability Discrimination Act 1995* you are deemed to be a disabled person if you have cancer, multiple sclerosis or HIV infection.

Also, you are deemed to be a disabled person if you have a physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out normal day-to-day activities.

**Do you consider that you are a disabled person?**

Yes:  No: 

**If you answered “yes”, please indicate the nature of your impairment by ticking the appropriate box or boxes below:**

**Physical impairment**, such as difficulty using

your arms, or mobility issues requiring you to use

a wheelchair or crutches:

**Sensory impairment**, such as being blind or

having a serious visual impairment, or being deaf

or having a serious hearing impairment:

**Mental health condition**, such as depression

or schizophrenia:

**Learning disability or difficulty**, such as

Down’s Syndrome or dyslexia, or **Cognitive impairment**,

such as autistic spectrum disorder:

**Long-standing or progressive illness or health condition**,

such as cancer, HIV infection, diabetes, epilepsy or

chronic heart disease:

**Other** (please specify):

…………

**This questionnaire is not available to the panel and will be removed by the Monitoring Officer.**

*Access to this information will be strictly controlled and will not be seen by the shortlisting panel. Monitoring will involve the use of statistical summaries of information in which identities of the individuals will not appear. The information will not be available for any other purposes other than equal opportunities monitoring. The information will subsequently be transferred to the monitoring system operated by the Monitoring Officer. There it will be strictly controlled in accordance with the Data Protection Code of Practice. Please note that it is an offence for any person to give false information to another who is seeking that information in order to make a monitoring return.*





