NICVA is a membership body representing the community and voluntary sectors. Services provided include information on funding through Grant Tracker, training and seminars on good practice, information on services through CommunityNI and business services through Sector Matters and Collaboration NI.
INTRODUCTION TO SERVICES DIRECTORY

Welcome to the 2nd Edition of the North Belfast Services Directory, prepared by Brian Stratford & Associates on behalf of the Ashton Community Trust with funding received from OFMDFM through the North Belfast Strategic Good Relations Programme.

This new edition of the Directory has been updated for changes to the contact details for some of the 250 organisations that were listed in the 1st Edition of the Directory.

Having taken on board the feedback from users, this document has not been commercially printed and is instead available to download as an Adobe Acrobat Reader file (.PDF) only. Details on how best to use the Directory are contained below.

In compiling the Directory, we have endeavoured to ensure that all details are accurate in January 2014. If you notice any information that is inaccurate or out of date, or if you believe we have omitted an organisation that provides support in North Belfast, we would appreciate it if you would email northbelfastdirectory@gmail.com with the details so that a change can be made in any future edition of this Directory.

We would also be interested to hear any feedback that you might have about the Directory and how this has been useful to your organisation.

HOW TO USE THE DIRECTORY

This Directory is intended to be a signposting document providing contact details on organisations providing services in North Belfast as well as a brief description on the nature of the service provided. Where available, a web address is included at which you will find more comprehensive information on the services provided.

The Directory has been grouped into Sections based on the type of services provided. A list of the Sections is included at the beginning of the Directory with an alphabetical index of organisations with page numbers at the back.

We hope you find the Directory useful.

Brian Stratford

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SECTION 1: REPRESENTATIVE BODIES & PARTNERSHIP

NORTHERN IRELAND COUNCIL FOR VOLUNTARY ACTION
61 Duncairn Gardens, Belfast BT15 2GB
T: 028 9087 7777   |   E: info@nicva.org   |   W: www.nicva.org
NICVA is a membership body representing the community and voluntary sectors. Services provided include information on funding through Grant Tracker, training and seminars on good practice, information on services through CommunityNI and business services through Sector Matters and Collaboration NI.

VOLUNTEER NOW
34 Shaftesbury Square Belfast, BT2 7DB
T: 028 9023 2020   |   E: info@volunteernow.co.uk   |   W: www.volunteernow.co.uk
Works to promote, enhance and support volunteering in Northern Ireland. Services provided include training, information and good practice advice and information on volunteering, volunteer management, governance, child protection and safeguarding vulnerable adults.

NORTH BELFAST PARTNERSHIP
Unit 42, North City Business Centre Duncairn Gardens, Belfast BT15 2GG
T: 028 9075 2990   |   E: info@nthbp.org   |   W: www.nthbp.org
Works with social partners and communities to reduce multiple deprivation and to revitalise neighbourhoods through regeneration initiatives that enable individuals and families to maximise their potential socially, physically and economically.

GREATER SHANKILL PARTNERSHIP
Spectrum Centre 331-333 Shankill Road, Belfast, BT13 3AA
T: 028 9031 1455   |   E: grshankill@gmail.com   |   W: www.greatershankillpartnership.org
A community-led regeneration agency that works for the betterment of the Greater Shankill area. Programmes delivered include community greenway, arts and tourism, SureStart / Early Year’s provision, health and wellbeing initiatives, sports provision and youth development.

LOUGHVIEW COMMUNITY ACTION PARTNERSHIP
166-180 Mount Vernon Park Belfast, BT15 4BJ
T: 028 9077 5307   |   E: info@l-cap.org   |   W: www.l-cap.org
An umbrella organisation of community groups working in the lower North Belfast area. Activities include an active citizenship programme, a volunteer development programme, cross-community good relations work and youth and older people’s activities. The themes LCAP focus on are Citizenship, Leadership and good Relations.

NORTH BELFAST ULSTER POLITICAL RESEARCH GROUP
Community Development Centre 6 York Road, Belfast, BT15 3HE
T: 028 9022 5055   |   E: northbelfastUPRG@hotmail.com
Membership organisation using rights based approaches to develop PUL communities from across North Belfast.

GREATER SHANKILL COMMUNITY COUNCIL
177 Shankill Road, Belfast, BT13 2BL
T: 028 9032 5536   |   E: gs_cc@btconnect.com
Representative organisation working for the economic regeneration of the Shankill area.

WOMEN’S SUPPORT NETWORK
109 Royal Avenue, Belfast, BT1 1FF
T: 028 9023 6923   |   E: info@wsn.org.uk   |   W: www.wsn.org.uk
A membership organisation made up of women’s groups and organisations. Services provided to its members will include information, research and signposting, networking, lobbying and advocacy.
Neighbourhood Renewal is a Government Strategy which tackles the worst levels of disadvantage and deprivation across Northern Ireland. In North Belfast, there are 5 areas that have been identified and Partnerships established in each.

The membership of the Partnerships is made up of representatives from local community and voluntary groups, churches and statutory agencies. Each partnership seeks to promote the regeneration and improve the quality of life in their area. Priorities have been established for health, youth, education, community and economic development, unemployment and environmental and physical regeneration.

Further details on neighbourhood renewal can be found at: www.dsdni.gov.uk

**BALLYSILLAN/UPPER ARDOYNE NRP**
925 Crumlin Road, Belfast, BT14 8AB
T: 028 9039 1272

**CRUMLIN/ARDOYNE NRP**
185 Clifton Park Avenue, Belfast, BT14 6DT
T: 028 9074 9147

**INNER NORTH NRP**
5 Churchill Street, Belfast, BT15 2BB
T: 028 9074 2255

**LIGONIEL VILLAGE NRP**
148 Ligoniel Road, Belfast, BT14 8DT
T: 028 9039 1225

**RATHCOOLE NRP**
c/o Newtownabbey Borough Council,
Mossley Mill, Carnmoney Road North,
Newtownabbey, BT36 5NL
T: 028 9034 0000
SECTION 3: COMMUNITY CENTRES

Belfast City Council operates 8 community centres in North Belfast. Activities held at Centres include play groups, after schools clubs, parent and toddler groups, physical activity sessions, sports groups, older persons groups, creative arts classes, summer schemes and youth provision. In addition, Centres have meeting rooms and computer suites that can be accessed and used by both individuals and community organisations.

Further details on Centres can be found at: www.belfastcity.gov.uk/communitycentres

ARDOYNE COMMUNITY CENTRE
40 Herbert Street Belfast, BT14 7FE
T: 028 9074 8523 | E: flemingj@Belfastcity.gov.uk

HIGHFIELD COMMUNITY CENTRE
High Green, Belfast, BT13 3SA
T: 028 9039 1009
E: development@belfastcity.gov.uk

CONCORDE COMMUNITY CENTRE
36 Alliance Road, Belfast, BT14 7JB
T: 028 9071 2450 | E: feenyk@Belfastcity.gov.uk

LIGONIEL COMMUNITY CENTRE
144 Ligoniel Road, Belfast, BT14 8DT
T: 028 9071 9337 | E: flemingj@belfastcity.gov.uk

DUNCAIRN COMMUNITY CENTRE
Upper Mervue Street, Belfast, BT15 2JZ
T: 028 9074 0212 | E: feenyk@Belfastcity.gov.uk

NORTH QUEEN STREET COMMUNITY CENTRE
46a Victoria Parade, Belfast, BT15 3EA
T: 028 9032 3945 | E: flemingj@belfastcity.gov.uk

HAMMER COMMUNITY CENTRE
Agnes Street, Belfast, BT13 1GG
T: 028 9033 2860
E: development@belfastcity.gov.uk

WOODVALE COMMUNITY CENTRE
74A Disraeli Street, Belfast, BT13 3HW

ASHTON COMMUNITY TRUST
Ashton Centre 5 Churchill Street, Belfast, BT15 2BP
T: 028 9074 2255 | E: info@ashtoncentre.com | W: www.ashtoncentre.com
A social enterprise and development trust situated in the New Lodge. Its core aims are to provide education, training & employment, develop social enterprises, promote good relations, provide quality childcare, physical development, promote health and wellbeing, culture & arts and build vibrant communities.

THE DUNANNEY CENTRE
Rathmullan Drive, Rathcoole, Newtownabbey, BT37 9DQ
T: 028 9086 1941 | E: info@dunanneyrathcoole.com | W: www.dunanneyrathcoole.com
Community facility that provides office, meeting and training space for use by local organisations. The Centre also provides a range of community development programmes, youth services and training, information and advice.

STAR NEIGHBOURHOOD CENTRE
79-83 Hillman Street, Belfast, BT15 2FS
T: 028 9074 0693 | E: starcentre@btconnect.com | W: www.starneighbourhood.org
The Centre attempts to tackle social exclusion by promoting community development in all aspects of its work. Services provided include pre-school crèche provision, after schools club, summer scheme, youth and older peoples groups.

THE VINE CENTRE
193 Crumlin Road, Belfast, BT14 7AA
T: 028 9035 1020 | E: info@vinecentre.org | W: www.vinecentre.org
Provides a range of programmes, activities and services to people living in the lower Crumlin Road area, including a full-time advice service, a day nursery and after schools club, education and training programmes, activities for older people and a pastoral support programme.
SECTION 4: COMMUNITY & RESIDENTS GROUPS

AINESSWORTH COMMUNITY CENTRE
117 Mayo Street, Belfast, BT13 3AY
T: 028 9032 7862
An inter-agency group working in the Ainsworth area to improve/regenerate the area with regards to local services and community safety.

ANTRIM ROAD REGENERATION CIC
6 Kinnaird Street, Belfast, BT14 6BE
T: 028 9074 6366 | E: info@arrc.co.uk | W: www.arrc.co.uk
Work to promote community, economic and social regeneration through housing and employment initiatives that attract public and private investment into the area.

BALLYSILLAN COMMUNITY FORUM
Willowgrove Centre 925-927 Crumlin Road, Belfast, BT14 8AB
T: 028 9039 1272 | E: bcf_3@yahoo.co.uk | W: www.adviceni.net
A community forum promoting networking, partnership working and providing the community with a voice. Services include an advice outreach service.

BENVIEW COMMUNITY CENTRE
80 Ballysillan Park, Belfast, BT14 8HD
T: 028 9071 9271 | E: benviewcc@yahoo.co.uk
Provide a range of services to the local community including youth provision, peer education projects, social and recreational activities.

BALLYSILLAN COMMUNITY FORUM
Willowgrove Centre 925-927 Crumlin Road, Belfast, BT14 8AB
T: 028 9039 1272 | E: bcf_3@yahoo.co.uk | W: www.adviceni.net
A community forum promoting networking, partnership working and providing the community with a voice. Services include an advice outreach service.

CARRICK HILL RESIDENTS ASSOCIATION
Carrick Hill Community Centre 2A Regent Street, Belfast, BT13 1EX
T: 028 9023 1602 | E: carrickhillcc@gmail.com
Provides a safe, secure and nurturing environment for residents. Services provided include learning and training opportunities to build community capacity and address issues including health promotion, childcare, youth, advice and women’s development.

CAVEHILL ANTRIM ROAD REGENERATION (CARR)
545 Antrim Road, Belfast, BT15 3BS
T: 028 9077 1806 | E: little.america@btconnect.com | W: www.ccrf.org.uk/ccrf/carr
Local residents group working to improve the Cavehill Road and Glandore areas. Areas of work include youth development, community safety, housing, good relations and local service provision.

CLIFTONVILLE COMMUNITY REGENERATION FORUM
185 Cliftonpark Avenue, Belfast, BT14 6DT
T: 028 9074 9147 | E: ccrf@btconnect.com | W: www.ccrf.org.uk
An umbrella body of community groups working in the Cliftonville and Antrim Road areas. Projects include Youth Development, Housing, Education & Employment, Community Safety and Good Relations.

GLENORMLEY COMMUNITY GROUP
134 Church Road Glengormley, Newtownabbey, BT36 6HJ
T: 07828 910912 | E: glengormleycommunitygroup@hotmail.co.uk
Residents group working for the improvement of the local area. Activities include environmental initiatives, family days and community safety events.

GREATER WHITEWELL COMMUNITY SURGERY
878 Shore Road, Belfast, BT36 7DQ
T: 028 9085 9911 | E: geraldineo15@hotmail.com
An organisation working within and for the betterment of the Whitecity, Longlands, Bawnmore, Throne, Graymount, Lower and Upper Whitewell areas.
SECTION 4: COMMUNITY & RESIDENTS GROUPS

LIGONIEL IMPROVEMENT ASSOCIATION
Wolfhill Centre 148 Ligoniel Road, Belfast, BT14 8DT
T: 028 9039 1225   |   E: senioradmin@ligonielvillage.com
Works to improve the quality of life for residents of the Ligoniel area through a range of services including advice services and community development activities.

LOWER OLDPARK COMMUNITY ASSOCIATION
9-23 Avoca Street, Belfast, BT14 6EN
T: 028 9035 1334   |   E: locacentre@hotmail.co.uk
Provides services to residents of the lower Oldpark area, including pre-school childcare provision, after schools club, housing advice and social activities for all ages.

LOWER SHANKILL COMMUNITY ASSOCIATION
119-121 Shankill Road, Belfast, BT13 1FD
T: 028 9024 9740   |   E: l-s-c-a@btconnect.com   |   W: www.l-s-c-a.co.uk
Work to play a pivotal role in the physical, social and economic regeneration of the Shankill area. Services provided include supporting other groups to build capacity, re-imaging communities, community leadership training and education initiatives and cross-community initiatives.

MANOR STREET / CLIFTONVILLE COMMUNITY GROUP
Cliftonville Community Centre 60-64 Manor Street, Belfast, BT14 6EA
T: 028 9074 9332   |   E: sheila.ccc@btconnect.com
Managers of the community centre, the group provides a range of services to local residents including training and education programmes, pre-school, after school and youth drop-in services, health and exercise programmes and general advice and counselling provision.

MARBOWNE COMMUNITY ASSOCIATION
253-255 Oldpark Road, Belfast, BT14 6QR
T: 028 9074 1876   |   E: marrowboneca@gmail.com
Provides services to local residents including advice on benefits and housing, training and employment, clubs for youth, women and older people and a community library.

MATER HOSPITAL COMMUNITY FORUM
C/o 6 Kinnaird Street, Belfast, BT14 6BE
T: 07814 008649   |   E: b.mullan@ntlworld.com
Established to promote the benefit of the Mater Hospital for the local community, promote the facilities that are available and lobby statutory authorities where required.

MOUNT VERNON COMMUNITY DEVELOPMENT FORUM
166 Mount Vernon Park, Belfast, BT15 4BJ
T: 028 9077 5307   |   E: info@mvcdf.org
Provides services to the residents of Mount Vernon operating from the Community House. Services provided include health initiatives, regeneration of the area, youth provision, training education, employment, environmental, social economy and good relations programmes.

SKEgoneill GLANDORE COMMON PURPOSE
33-35 Ashfield Gardens, Belfast, BT15 3FW
T: 028 9028 4040   |   E: s.g.c.p.add@gmail.com
Good relations focussed group that operates primarily in Skegoneill and Glandore. Services provided include social and economic regeneration projects, training and education, youth and older people’s services.

UPPER ARDOYNE COMMUNITY PARTNERSHIP JOLLY ROGERS COMPLEX
85 Alliance Roa, Belfast, BT14 7JE
T: 028 9071 0400   |   E: potts312@btinternet.com
Provides services to local residents including education, advice, employability, housing and youth services.
SECTION 5: COMMUNITY HOUSING SERVICES

ACTION ON DISABILITY
Upper Springfield Development Trust, 689 Springfield Road, Belfast, BT12 7FP
T: 028 9023 6677  |  E: info.aod@usdt.co.uk  |  W: www.actionondisability.org
Housing related support service that provides support to individuals that have recently become disabled through accident or trauma. Services provided include disability awareness training, floating support, information and advice, creative arts and sports activities, health initiatives and a befriending service.

CARLISLE HOUSE
2 - 4 Henry Place, Belfast, BT15 2BB
T: 028 9032 8308  |  E: carlislehouse@pcibsw.org  |  W: www.carlislehouse.org
A substance misuse treatment centre. Services provided include a therapeutic residential treatment programme, post programme support group, counselling, family therapy, information and advice.

COUNCIL FOR HOMELESSNESS NI
4th Floor, Andras House, 60 Great Victoria Street, Belfast, BT2 7BB
T: 028 9024 6440  |  E: info@chni.org.uk  |  W: www.chni.org.uk
An umbrella organisation representing those working with homeless people in Northern Ireland. Services provided include training on homelessness and substance misuse, lobbying, information and advice and a food sharing network - FareShare (Island of Ireland).

DEPAUL IRELAND
Ravara House, 1 Fitzwilliam Avenue, Belfast, BT7 2HJ
T: 028 9064 7755  |  E: depaul@depaulireland.org  |  W: www.depaulireland.org
Irish charity providing support services to homeless people. Services provided include accommodation and support for homeless people, community befriending programmes and other support services.

EXTERN MULTI DISCIPLINARY HOMELESS SUPPORT
Francis House 9-11 Brunswick Street, Belfast, BT2 7GE
T: 028 9033 0433  |  E: hst@extern.org  |  W: www.extern.org
Provide a support and advice service to homeless individuals. Services provided include temporary accommodation and support, walk-in advice and outreach services.

HOUSING RIGHTS SERVICE
10-12 High Street, Belfast, BT1 2BA
T: 028 9024 5640  |  E: hrs@housingrights.org.uk  |  W: www.housingadviceni.org
Independent housing advice provider of advice and information. Services provided include general housing and mortgage debt advice by email or telephone.

MACS
4 Lower Crescent, Belfast, BT7 1NR
T: 028 9031 3163  |  E: info@macsni.org.uk  |  W: www.macsni.co.uk
Provide support services to vulnerable young people aged 16-25. Services provided include supported housing to care leavers, mentoring and floating support, access to counselling and leisure activities.

NEW LODGE HOUSING FORUM
23 New Lodge Road, Belfast, BT15 2BU
T: 028 9074 2399
An umbrella organisation for 7 residents groups. Services provided include advice and practical support to residents of the New Lodge in relation to housing and maintenance requirements.

NINE TOWERS NORTH GROUP
c/o New Lodge Housing Office 23 New Lodge Road, Belfast, BT15 2BU
T: 028 9074 2399
A cross-community group made up of residents of the 9 tower blocks in the New Lodge and Mount Vernon areas of North Belfast. The group lobbies the NI Housing Executive for housing conditions to be improved in the two areas.
SECTION 5: COMMUNITY HOUSING SERVICES

NI HOUSING EXECUTIVE
North Belfast District Office 32-36 Great Victoria Street, Belfast, BT2 7BA
T: 0344 892 0900  |  E: belfastnorth@nihe.gov.uk  |  W: www.nihe.gov.uk
The strategic housing authority for Northern Ireland. Services provided include housing and homelessness advice and details on the support that is available, landlord services to its tenants, benefits and grants, including Housing Benefit.

SIMON COMMUNITY
57 Fitzroy Avenue, Belfast, BT7 1HT
T: 0800 171 2222  |  E: cap@simoncommunity.org  |  W: www.simoncommunity.org
Provide emergency accommodation, advice and support for individuals that are homeless or at risk of becoming homeless. Services provided include support to families and young people, prevention programmes, harm reduction and helpline available 24 hours a day.

ST PATRICK’S & ST JOSEPH’S HOUSING COMMITTEE
2a Regent Street, Belfast, BT13 1EX
Works with other tenants groups in North Belfast on tenant’s rights issues whilst also attempting to identify available land and lobby DSD for its use for social housing.

TIGERS BAY CONCERNED RESIDENTS GROUP
63-75 Duncairn Gardens, Belfast, BT15 2GB
T: 028 9075 7341  |  E: marshall_leanne@yahoo.com
Residents group involved in local projects and programmes and liaising with politicians to improve the quality of life and make the area safer for all residents. This includes the Tigers Bay Regeneration Strategy.

TUDOR RENEWAL AREA RESIDENTS ASSOCIATION
133 Tennent Street, Belfast, BT13 3GB
T: 028 9023 4446
Residents Association working on housing, homelessness and urban regeneration issues in the Tennent Street area.

OTHER PROVIDERS OF COMMUNITY HOUSING SERVICES INCLUDE:

CAVEHILL ANTRIM ROAD REGENERATION (CARR)  PRAXIS CARE
CLIFTONVILLE COMMUNITY REGENERATION FORUM  ROSEMOUNT HOUSE
MINDWISE  TAR ISTEACH
NIAMH  THE CEDAR FOUNDATION
NORTH BELFAST ADVICE PARTNERSHIP  THRESHOLD
SECTION 6: COMMUNITY SAFETY & GOOD RELATIONS

174 TRUST
174 Duncairn Gardens, Belfast, BT14 6BP
T: 028 9074 7114 | E: reception@174trust.org | W: www.174trust.org
Facilitates essential community projects in North Belfast. Projects delivered include a play group, after school club, older peoples group, disability project, community relations project and personal development initiatives.

COMMUNITY RELATIONS FORUM
Baron Hall, 230 Antrim Road Glengormley, Newtownabbey, BT36 7QX
T: 07801 989917 | E: kathywolff1@aol.com
A community relations forum that responds to emerging needs in the local area. Services provided include community education, minority ethnic awareness, craft activities and mediation services.

FLAX TRUST
Brookfield Business Centre 333 Crumlin Road, Belfast, BT14 7EA
T: 028 9074 5241 | E: briege@flaxtrust.com | W: www.flaxtrust.com
A development trust supporting reconciliation through economic and social development. Current projects encompass health, housing, social enterprise, education, community development and digital technology.

INTERCOMM
290-292 Antrim Road, Belfast, BT15 5AA
T: 028 9035 2165 | E: info@intercommbelfast.com | W: www.intercommbelfast.com
Work to forge inter-community contact across North Belfast through long-term strategic development work. Services provided include peace-building initiatives, youth programmes and job creation activities.

NEW LODGE SAFER STREETS COMMITTEE
c/o North Queen Street Community Centre, 46a Victoria Parade, Belfast, BT15 3EA
T: 07564 938276
A non-political initiative aimed at combating drug dealing and anti-social behaviour and where all in the community can feel safe. Meetings take place with key agencies and referrals are made or details passed on as required.

NIACRO
4 Amelia Street, Belfast, BT2 7GS
T: 028 9032 0157 | E: niacro@niacro.co.uk | W: www.niacro.co.uk
Work with children and young people who offend, prisoners and their families and ex-prisoners. Services provided include a range of initiatives aimed at reducing offending and re-offending, befriending and mentoring, training and education, employability and crisis intervention.

NORTH BELFAST ALTERNATIVES
96-98 Sunningdale Gardens, Belfast, BT14 6SL
T: 028 9071 7077 | E: joan@alternativesrj.co.uk | W: www.alternativesrj.org
A community based restorative justice programme that promotes and develops non-violent, community responses to issues of low level crime and anti-social behaviour.

NORTH BELFAST COMMUNITY BRIDGES PROJECT
63-75 Duncairn Gardens, Belfast, BT15 2GB
T: 028 9075 7341 | E: northbelfast@virginmedia.com
W: www.northbelfastcommunitydevelopment.com
Project supporting new and existing cross-community peace building, regeneration, shared space, community safety and youth activities specifically in the Tiger's Bay, New Lodge, Newington, Parkside and Mountcollyer areas of North Belfast.
SECTION 6: COMMUNITY SAFETY & GOOD RELATIONS

NORTH BELFAST COMMUNITY DEVELOPMENT & TRANSITION GROUP
63-75 Duncairn Gardens, Belfast, BT15 2GB
T: 028 9075 7341 | E: northbelfast@virginmedia.com
W: www.northbelfastcommunitydevelopment.com
Conflict transformation and peace building organisation working on behalf of ex-prisoners, ex-combatants and PUL communities in North Belfast. Delivering a range of practice driven community development, community relations, community safety, shared space, interface, regeneration and peace building projects.

NORTH BELFAST INTERFACE NETWORK
123 Cliftonville Road, Belfast, BT14 6JR
T: 028 9075 1362 | E: info@nbin.info | W: www.nbin.info
Works to develop a strategic response to interface violence and to support work that develops community relations work. This will include carrying out research, education programmes with young people and addressing any issues that arise.

O.R.N.E COMMUNITY PARTNERSHIP
62 St Anne’s Crescent Glengormley, Newtownabbey, BT36 3JZ
E: cedrick.bonar@sky.com
A joint venture between Ophir rugby Club and St Enda’s GAC delivering the Beyond Sport cross community Project involving all sections of the community.

PROBATION BOARD FOR NI
80-90 North Street, Belfast, BT1 1LD
T: 028 9026 2400 | E: info@pbni.gsi.gov.uk | W: www.pbni.org.uk
Working to make communities safer by challenging offending behaviour and managing offenders in the community. Services provided include a victim information service, community service projects and targeted personal development programmes aimed at changing behaviours.
SECTION 6: COMMUNITY SAFETY & GOOD RELATIONS

THE HUBB COMMUNITY RESOURCE CENTRE
YRCD, 30 St Aubyn Street, Belfast, BT15 3QF
T: 028 9077 7511  |  E: n.belfasthubb@live.co.uk
Support group set up by ex-prisoners/combatants from the Tigers Bay and Shore Road areas.
Provide services in local area including youth services, creative arts and sports activities.

THE LINC PROJECT
218 York Street, Belfast, BT15 1GY
T: 028 9074 5983  |  E: susan.cuthbert@thelincproject.org
A community relations and community development organisation involved in peace and reconciliation work.
Programmes involve conflict transformation training, community relations and community development support
and capacity building for community groups.

THE RESPECT, ENGAGE AND LISTEN (REAL) PROJECT
Ashton Centre 5 Churchill Street, Belfast, BT15 2GG
T: 028 9074 2255  |  E: jim@ashtoncentre.com  |  W: www.ashtoncentre.org
To create, promote and develop good relations in North Belfast by producing an environment and atmosphere for this.
Delivery of and involvement in relevant participatory activities, events and publications and to act as a conduit for groups
to deliver these on a collective and partnership basis.

TIGERS BAY AND MOUNTCOLLYER POLICING & COMMUNITY SAFETY PARTNERSHIP
Community Development Centre 6 York Road, Belfast, BT15 3HE
T: 028 9075 7341  |  E: tigersbay@ntlworld.com  |  W: www.tigersbaypolicingpartnership.co.uk
A community led policing and community safety partnership facilitating accountability and partnership working between
the community, PSNI and a number of statutory agencies leading to a reduction in local crime and anti-social behaviour.

OTHER PROVIDERS OF COMMUNITY SAFETY &
GOOD RELATIONS SERVICES INCLUDE:

BRIDGE OF HOPE  SKEGONEILL GLANDORE COMMON PURPOSE
LOUGHVIEW CAP  STAR NEIGHBOURHOOD CENTRE
MOUNT VERNON COMMUNITY  DEVELOPMENT FORUM
SECTION 7: INFORMATION, ADVICE & COUNSELING

GENERAL ADVICE

NORTH BELFAST ADVICE PARTNERSHIP
Members: Ardoyne Association, Ballysillan Community Forum, Citizens Advice North Belfast, Ligoniel Improvement Association, Tar Isteach, The Vine Centre
A consortium of organisations providing free, locally accessible, comprehensive advice services to individuals in North Belfast. Services include advice on benefits, consumer issues, employment rights, housing issues, money and debt and representation at tribunals.

ADVICE NI
1 Rushfield Avenue, Belfast, BT7 3FP
T: 028 9064 5919  |  E: info@adviceni.net  |  W: www.adviceni.net
Membership organisation representing the independent advice sector. Services provided include information from where specialist advice is available, training provision, research and the production of publications.

CITIZENS ADVICE BUREAU NEWTOWNABBEY CITIZENS ADVICE BUREAU
Dunanney Centre Rathmullan Drive, Newtownabbey, BT37 9DQ
T: 028 9085 2271  |  E: erathcoole@citizensadvice.co.uk
Organisation providing information and advice to individuals on a range of issues including debt management, benefits, housing, employment and consumer issues. Services are provided both face-to-face and by telephone with a range of resources also available on their website. The organisation also provides training on many of these issues to other advice providers.

NORTH BELFAST CITIZENS ADVICE BUREAU
40-44 Duncairn Gardens, Belfast, BT15 2GG
T: 0300 1 233 233  |  E: enorthbelfast@citizensadvice.co.uk  |  W: www.citizensadvice.co.uk

CONSUMER ADVICE CENTRE
14 Wellington Place, Belfast, BT1 6GE
T: 028 9032 8260  |  E: consumeradvice@belfastcity.gov.uk
W: www.belfastcity.gov.uk/consumeradvicecentre
Belfast City Council advice centre providing free specialist advice to consumers and traders on consumer rights, faulty goods, shopping complaints and bad customer service. Assistance can be provided with claim processes.

THE CONSUMER COUNCIL FOR NI
116 Holywood Road, Belfast, BT4 1NY
T: 028 9067 2488  |  Complaint line: 0800 121 6022
E: info@consumercouncil.org.uk  |  W: www.consumercouncil.org.uk
Provide a voice for consumers in the areas of transport, water and energy and educate in relation to money affairs. Services provided include information and education campaigns, producing publications and consumer complaints helpline.

LABOUR RELATIONS AGENCY
Gordon Street, Belfast, BT1 2LG
T: 028 9032 1442  |  E: info@lra.org.uk  |  W: www.lra.org.uk
Provide advice and information to employees and employers on matters relating to employment practice and relations. Services include conciliation, mediation and arbitration services, training provision on good practice and sample documentation.
SECTION 7: INFORMATION, ADVICE & COUNSELLING

COUNSELLING PROVISION

CRUSE BEREAVEMENT CARE
10 College Green, Belfast, BT7 1LN
T: 028 9023 2695  |  Helpline: 0844 477 9400  |  E: info@cruse.org.uk  |  W: www.cruse.org.uk
Providing support to individuals and families who have been bereaved. Services provided include information, counselling, support and training. Support is available in both individual and group settings and also through a dedicated helpline.

CONTACT NI
1st Floor, Lanyon Building North Derby Street, Belfast, BT15 3HL
T: 028 9074 4499  |  Lifeline: 0808 808 8000  |  E: info@contactni.com  |  W: www.contactni.com
Provides independent counselling services with a focus on young people. Current projects include Lifeline Crisis Response telephone service for those in crisis, community-based counselling, FE College and Schools counselling and Hard to Talk specialist counselling using creative techniques.

JIGSAW COMMUNITY COUNSELLING CENTRE
First Floor Unit B 254-256 Ballysillan Road, Belfast, BT14 6RB
T: 028 9543 8166  |  E: carol@jigsawccc.co.uk  |  W: www.jigsawccc.co.uk
Counselling service targeted at North Belfast. Provides one to one counselling for all ages aimed at addressing psychological difficulties experienced by individuals.

MACMILLAN SUPPORT AND INFORMATION CENTRE
Belfast City Hospital 77-81 Lisburn Road, Belfast, BT9 7AB
T: 028 9069 9201  |  E: cancerinfo@belfasttrust.hscni.net
W: www.cancerni.net/services/maccmillansupportinformationservicebelfastcityhospital
Provision information and emotional support to individuals living with cancer and their families. Services provided include counselling, complementary therapies, clinical psychology, drop-in information zone, group realization zone and wig fitting.

MEN’S ADVISORY PROJECT
Cathedral Buildings 64 Donegall Street, Belfast, BT1 2GT T: 028 9024 1929
E: info@mapni.co.uk  |  W: www.mapni.co.uk
Provide counselling and support for male victims of domestic abuse, relationship breakdown and for anger management for men and women. Also provide research, information and signposting services to other support organisations.

NEW LIFE COUNSELLING
25 Ardoyne Road, Belfast, BT14 7HX
T: 028 9039 1630
Unit 20, North City Business Centre 2 Duncairn Gardens, Belfast, BT15 2GG
T: 028 9074 6184  |  E: info@newlifecounselling.net  |  W: www.newlifecounselling.net
Providing counselling support for children, young people, adults and families. Work with individuals experiencing a wide range of issues including stress, anxiety, depression, self-harm, bullying and relationship breakdown.

RELATE NI
3rd & 4th Floors 3 Glengall Street, Belfast, BT12 5AB
T: 028 9032 3454  |  E: office@relateni.org  |  W: www.relateni.org
Providing counselling services targeted at families, couples, individuals and young people where there has been a breakdown in a relationship. Also provide specialist training for experienced counsellors.

SURVIVORS OF TRAUMA
151 Cliftonville Road, Belfast, BT14 6JP
T: 028 9074 9944  |  E: enquiries@survivorsoftrauma.com  |  W: www.survivorsoftrauma.com
Provide support to individuals who have suffered trauma as a result of the Troubles. Services provided include counselling, complementary therapies, trauma workshops, education and training programmes, crafts and community arts.
SECTION 7: INFORMATION, ADVICE & COUNSELLING

BENEFITS & TAX ADVICE

ARDOYNE ASSOCIATION ADVICE CENTRE
111 Etna Drive, Belfast, BT14 7NN
T: 028 9071 5165 | E: ardoyneassociation@hotmail.co.uk | W: www.adviceni.net
Provides advice on social housing and educational development to the community in the Ardoyne area.

HMRC ENQUIRY OFFICE
Beaufort House 31 Wellington Place, Belfast, BT1 6BH
T: 0845 302 1469 | W: www.hmrc.gov.uk
Provide information and advice to individuals and businesses in relation to tax including tax credits, child benefit, income tax national insurance and self assessment.

NORTH BELFAST JOBCENTRE
Gloucester House 57 Chichester Street, Belfast, BT1 4RA
T: 0300 200 7822 | E: northbelfastjc@delni.gov.uk | W: www.jobcentreonline.com
Provide support to individuals seeking employment. Services provided include developing employability skills, matching unemployed people to job opportunities, administering benefits and maintaining the JobCentre Online service.

SOCIAL SECURITY OFFICE
24-42 Corporation Street, Belfast, BT1 3DR
T: 028 9025 1411 | W: www.dsn.i.gov.uk/index/ssa
Assess and pay social security benefits to those entitled to them. Services provided include advice and information on benefits and support individuals to move closer to work.

TAR ISTEACH
244 Antrim Road, Belfast, BT15 2AR
T: 028 9074 6665 | E: info@taristeach.org | W: www.taristeachnorthbelfast.org
Provide social, economic and emotional support to republican ex-prisoners, former activists and their families. Services include advice and counselling, emotional support, youth provision, training and education programmes.
SECTION 7: INFORMATION, ADVICE & COUNSELLING

LGBT SUPPORT SERVICES

CARA-FRIEND
1st Floor Belfast LGBT Centre 9-13 Waring Street, Belfast, BT1 2DX
T: 028 9089 0202 | E: admin@cara-friend.org.uk | W: www.cara-friend.org.uk
Providing counselling, advice, support and befriending to members of the LGBT community. Services provided include the Gay Helpline, Lesbian Line, GLYN1 youth project, the Family Ties Project and What’s in Your Closet project.

HERE NI
2nd Floor, Belfast LGBT Centre 9-13 Waring Street, Belfast, BT1 2DX
T: 028 9024 9452 | E: hello@hereni.org | W: www.hereni.org
A regional organisation that works to improve the quality of life for lesbian and bisexual women and their families. Services provided include group and individual support, education and training services, information and advice and the provision of sexual orientation training to organisations.

THE RAINBOW PROJECT
Belfast LGBT Centre 1st Floor 9-13 Waring Street, Belfast, BT1 2DX
T: 028 9031 9030 E: info@rainbow-project.org W: www.rainbow-project.org
Work to improve the physical, mental and emotional health of LGBT individuals. Services provided include listening ear counselling service, information provision, signposting, training and community education programmes, health promotion, research and advocacy support.

OTHER PROVIDERS OF INFORMATION, ADVICE & COUNSELLING SERVICES INCLUDE:

ADDICTION SUPPORT SERVICES
BELFAST TRUST SERVICES MENTAL HEALTH SERVICES
NICVA
VOLUNTEER NOW
BALLYSILLAN COMMUNITY FORUM
EMPLOYERS FOR CHILDCARE
LIGONIEL IMPROVEMENT ASSOCIATION
MARBOWBONE COMMUNITY ASSOCIATION
NI HOUSING EXECUTIVE
NSPCC NI
THE VINE CENTRE
UPPER ARDOYNE COMMUNITY PARTNERSHIP
WOMEN’S SUPPORT NETWORK
SECTION 8: BELFAST HEALTH & SOCIAL CARE TRUST

The Trust provides health and social care services across Belfast. The following provides a summary of services that are available to individuals from North Belfast. Further information on all of these services is available on [www.belfasttrust.hscni.net](http://www.belfasttrust.hscni.net). Where a telephone number is not included, the website will provide additional details on accessing services.

**ADULTS/GENERAL**

**BELFAST CITY HOSPITAL**
T: 028 9069 9201

**ROYAL VICTORIA HOSPITAL**
T: 028 9063 0022

*Cancer & Specialist Services* - a range of Specialist Services including treatment through the Regional Cancer Service at the Cancer Centre. There are two Macmillan Centres, one each at the Belfast City and Royal Victoria Hospitals, which provide high quality information and support to individuals affected by cancer.

**CARERS COORDINATOR NORTH & WEST BELFAST**
T: 028 9063 6819

Carers Co-ordinator - support for carers of all ages, across all caring situations, in their caring role, with the aim being to promote and protect the health and wellbeing of carers.

**CALL MANAGEMENT CENTRE**
T: 0845 606 6596

Community Nursing - services that work together to provide nursing care in the community, both in the home and at the local health centre. Anyone can refer through to the service.

**SENSORY SUPPORT TEAM**
T: 028 9504 0200

**CALL MANAGEMENT CENTRE**
T: 0845 606 6596

*Deaf and Sight Support Services* - provide social work, technical aid and rehabilitation for service users with hearing loss, sight loss or dual sensory loss from age 18 upwards living in Belfast. Also provide mobility training to children under 18. Work alongside voluntary agencies and other services in the Trust. Open referral system in place from anyone in the community.

**SCHOOL OF DENTISTRY**
T: 028 9063 3769

*Dental Teaching Clinic* - accept patients with dental emergencies to its ‘Walk in Dental Teaching Clinic’. Treatment is carried out by Queens University dental students under the supervision of qualified dentists. It is recommended to call ahead to ensure that the individual can be seen.

**OUT OF HOURS SERVICE**
T: 028 9074 4447

*GP Out of Hours* - provides care for individuals when their normal GP surgery is closed. This is not intended to replace normal GP services, but deals with urgent problems that cannot wait until a GP is available. Operates weekdays after 6pm and weekends.
COMMUNITY TREATMENT SERVICES
Learning Disability Community Treatment Services - specialist services in the community without the need for the individual to go into hospital. Services include Behaviour Support Service, Clinical Psychologists, the Hear to Help Service and Mental Health Specialists. Anyone can refer through to these services.

DAY SERVICES
(Referrals through Learning Disability Teams)
Learning Disability Day Services - daytime activities for adults with a learning disability, delivered in eight day centres across Belfast and in community locations, such as leisure and community centres.

RESPITE SERVICES
(Referrals through healthcare professionals)
Learning Disability Respite Services - provides a short-term break for both adults with a learning disability and their carers. A range of respite services are available, provided either directly by the Trust or through contracts with voluntary and private providers.

PHYSICAL DISABILITY SERVICES
Physical Disability Services - help individuals aged between 18 and 64 who have a physical disability or sensory impairment to maintain their independence and continue living in their own homes. Anyone can refer through to this service.

SEXUAL & REPRODUCTIVE HEALTHCARE SERVICE
T: 028 9016 3758

MENOPAUSE OR PSYCHOSEXUAL COUNSELLING CLINIC
T: 028 9082 1234

Sexual & Reproductive Healthcare Service (formerly Family Planning Clinics) - services provided include availability of all methods of contraception, including oral emergency contraception; Chlamydia testing; appointment based hospital clinics providing intrauterine device fitting i.e. copper coils and mirena systems. Also provides specialist clinics offering menopause counselling and psychosexual counselling for all varieties of sexual problems for both women and men.
ONE POINT OF REFERRAL
T: 028 9073 7547
One Point Of Referral for Mental Health - designed to receive all initial referrals for mental health assessment for new patients aged between 18- 65 years.

MATER HOSPITAL
(Access through healthcare professionals)
Acute Mental Health Inpatient Services - provides a safe environment for assessment, treatment and therapeutic work for a range of severe mental health conditions.

BELFAST ADDICTIONS SERVICE
(Access through healthcare professionals)

DRUG OUTREACH TEAM
T: 028 9504 1017
Belfast Addiction Service - provides treatment for people who have issues with the misuse of alcohol or drugs.
Community Addictions Team - provides advice and support for individuals undergoing a home detoxification supervised by the GP.
Addiction Day Treatment Services - provides treatment options for individuals requiring further help with their substance misuse.
Substitute Prescribing Team - assess opiate dependant (primarily heroin using) individuals and will advocate the use of controlled drugs to stabilise the patient/client condition.
Prescribed Medication Misuse Team - works with GPs to help reduce the amount of medications that are prescribed by GP practices. Also help for service users to reduce the amount of prescribed medication use and support during the process.
Drug Outreach Team - works in local communities with individuals that have drug problems, but are reluctant to engage with statutory services.

CAMHS
(Access through healthcare professionals or a teacher)
Child and Adolescent Mental Health Services (CAMHS) - promote emotional wellbeing and deliver care, treatment and preventative mental health services to children and young people aged 0-18 who experience significant mental health difficulties, such as suicidal thoughts, self-harming, depression, acute anxiety, eating disorders, trauma and ADHD/Autism.

CBT
T: 028 9073 7547
Cognitive Behavioural Therapy - provides treatment for a wide range of common mental health problems including depression, panic disorder, obsessive compulsive disorder, generalised anxiety, social phobia, specific phobias and post traumatic stress disorder.

COMMUNITY MENTAL HEALTH
(Access through healthcare professionals)
Community Mental Health Teams - provide community-based support to adults aged 18-65 years to enable them to cope with their experience of mental illness.

DEMENTIA AND MENTAL HEALTH SERVICES FOR OLDER PEOPLE
T: 028 9504 0346
Dementia and Mental Health Services for Older People - open referral system for individuals over the age of 65 who are experiencing a mental illness and individuals of any age who are experiencing or have concerns about dementia.

ETAP
T: 028 9056 4951
Eastern Trauma Advisory Panel - works to improve the development and co-ordination of services which address the needs of those affected by the 'Troubles', including representatives from voluntary, community and statutory sectors.
**SECTION 8: BELFAST HEALTH & SOCIAL CARE TRUST**

**MENTAL HEALTH**

**OUT OF HOURS SOCIAL WORK SERVICE**
*T: 028 9056 5444*
Emergency Duty Team/Out of Hours Social Work Service - a social work service that provides an out of hours emergency social work service responding to individuals in crisis. Operates weekdays after 5pm and at weekends.

**FAMILY TRAUMA CENTRE**
*T: 028 9020 4700*
Family Trauma Centre - regional CAMHS providing specialist treatment services for children, young people and their families following severe trauma. Also provides consultation at tier 3 and 4 and training to a wide range of organisations.

**TRAUMA RESOURCE CENTRE**
*T: 028 9073 7547*
Trauma Resource Centre - provides multi-disciplinary treatment for those adults who have been affected by the Troubles.

**SELF HARM TEAM**
*T: 028 9073 7547*
Self Harm Team - assess and address the social and mental health needs of individuals who have a history of or currently self harm. Provide group psychotherapy and ongoing treatment and support to explore and manage the issues related to self harm.

**UNSCHEDULED CARE SERVICE**
*T: 0845 606 6596*
Unscheduled Care Service - provides emergency mental health assessment for individuals urgently referred by a GP, from the Emergency Department at the Mater or Royal Victoria Hospitals or by the PSNI following arrest.

**CHILDREN/FAMILIES**

**COMMUNITY CHILDREN’S NURSING**
Provides a high level of specialist care to sick children in the community. Access through a GP, hospital or community paediatrician.

**COMMUNITY PAEDIATRICS**
Run community clinics for children with special needs. Access through health and education professionals.

**FAMILY SUPPORT GATEWAY SERVICE**
*T: 028 9050 7000*
Social work service for children and their families and carers providing a range of supports and services to safeguard children and enable them to remain in their own families.

**FOSTERING**
*T: 028 9504 0057*
Provides children / young people who cannot live with their own families with an alternative home where they can feel valued, respected and cared for.

**HEALTH VISITING**
(Access through healthcare professionals). Qualified nurses who have taken further training in Community & Child Health and work with individuals, families and groups.

**GATEWAY SERVICE**
*T: 028 9050 7000*

**OUT OF HOURS EMERGENCY SERVICE**
*T: 028 9056 5444*
First point of contact for all new referrals to children’s social work service. Responsible for responding to referrals promptly, assessing needs, identifying support services, immediate response, ongoing social work support and working with other agencies to provide additional support services where required.
SECTION 8: BELFAST HEALTH & SOCIAL CARE TRUST

OLDER PEOPLE

CARE & PROTECTION TEAM
Office hours - T: 028 9056 5707 | Out of Hours T: 028 9056 5444
Care & Protection Team for Older People - specialist service focusing on the protection of vulnerable adults over 65, who may be experiencing abuse either in the community or in care home settings. Anyone can refer through to the service.

GROVE CENTRE
T: 028 9063 6800

CARLISLE CENTRE
T: 0845 3006650
Care Management - provide comprehensive packages of care for individuals with complex needs to support them in their own homes for as long as possible. Delivered through the Grove and Carlisle Wellbeing and Treatment Centres.
Homecare/Home Help Service - personal care and/or a domestic service to individuals who, because of their frailty or disability, could not be maintained at home.

DAY CARE SERVICES
(Access through healthcare professionals)
Day Care Services for Older People - help older people stay in their community and function to the fullness of their ability. Work to help individuals maintain, improve or relearn social life skills and activities of daily living. Provided at a number of Day Centres catering for the needs of frail older people, those with physical disabilities, mental illness or dementia.

INTENSIVE HOMECARE
(Referrals through healthcare professionals)
A flexible, responsive service to enable individuals aged 65 and over, who have a range of diverse health and social care needs and require the assistance of two staff at all times, allowing them to remain in their own homes.

RESIDENTIAL ACCOMMODATION
(Access through healthcare professionals)
To qualify for this service you have to be over 65, should have some degree of mobility and will need assistance with all daily living tasks, but require no major nursing care.

OTHER SERVICES

COMMUNITY DEVELOPMENT TEAM
T: 028 9056 4938

ETHNIC MINORITY SUPPORT
T: 028 9056 4940
Community Development Team - responsibility for supporting the involvement of community and service users and carers in the planning, design and delivery of Trust services. Work with communities and organisations particularly in areas of social disadvantage, to undertake on-going needs assessment to identify their health and social needs and priorities and to communicate these to appropriate agencies, including Neighbourhood Renewal Action Plans.

HEALTH IMPROVEMENT TEAM
Work to government health priorities by co-ordinating and facilitating health improvement activity and providing an information and advice resource. Areas of responsibility include:

Cancer, Smoking and Cardiac T: 028 9056 4949
Education, Training and Information T: 028 9056 4945
Health Improvement Project Development T: 028 9056 4954
Health and Lifestyle Facilitator T: 028 9056 4967 Mental Health Promotion T: 028 9056 5835
Nutrition - T: 028 9056 6758
Oral Health Promotion - T: 028 9056 4919
Physical Activity - T: 028 9056 4944
Sexual Health - T: 028 9056 4928
Smoking Cessation - T: 07824 619359

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SECTION 9: HEALTH & WELLBEING SERVICES

HEALTHY LIVING CENTRES

ARDOYNE/ SHANKILL HEALTH PARTNERSHIP
Ardoyne Community Healthcare Centre, Ardoyne Avenue, Belfast, BT14 7DA
T: 028 9075 6638  |  E: info@ashlc.com  |  W: www.ashlc.com
A partnership of community organisations that aims to promote good health and wellbeing to achieve health improvements. Programmes delivered include drug and alcohol, healthy eating, peer education, YEHA youth project, personal development and exercise programmes.

NEW LODGE AND DUNCAIN Community HEALTH PARTNERSHIP
206 Duncain Gardens, Belfast, BT15 2GN
T: 028 9074 5588  |  E: nldcommunityhealthpartnership@hotmail.com
W: www.communityhealthpartnership.co.uk
Cross-community health project seeking to improve health awareness in the New Lodge and Duncairn areas leading to improved self management skills. Services include physical activities, health management and information programmes and personal development courses.

WOMEN IN SPORT & PHYSICAL ACTIVITY (WISPA)
Unit 3, 331-333 Shankill Road, Belfast, BT13 3AA
T: 028 9031 4298  |  E: wispa.co@btconnect.com  |  W: www.wispani.co.uk
A healthy living centre that encourages women to participate in physical activities to enhance their health and wellbeing. Services provided include health education programmes, physical activities, wellness classes, coach education programme and taster sessions.

ADDITION SUPPORT SERVICES

ADDITION NI
40 Elmwood Avenue, Belfast, BT9 6AZ
T: 028 9066 4434  |  E: enquiries@addictionni.com  |  W: www.addictionni.com
Providing support and treatment to individuals affected by alcohol or drug addiction. Services provided include advice and counselling support to individuals, their families and employers, training and information and the Older Focus Service targeted at those over 55.

ASCERT
23 Windsor Avenue, Belfast, BT9 6EE
T: 028 9066 3470  |  E: cathal.mullan@barnardos.org.uk  |  W: www.barnardos.org.uk
Providing drug and alcohol support services across Northern Ireland. Services include information and education about substance misuse, training and development programmes and support services targeted at families, adults and young people.

BARNARDO’S PHAROS SERVICE
23 Windsor Avenue, Belfast, BT9 6EE
T: 028 9066 3470  |  E: cathal.mullan@barnardos.org.uk  |  W: www.barnardos.org.uk
Providing therapeutic support to families and children where there is parental substance misuse. Services build on the family strengths and include counselling and family therapy.

DRUG & ALCOHOL INTERVENTION SERVICE FOR YOUTH
DAISY Belfast Office (Opportunity Youth) Hildon House, 30-34 Hill Street, Belfast, BT1 2LB
T: 028 9043 5815  |  E: info@daisy.uk.net  |  W: www.daisy.uk.net
A confidential drug and alcohol service for young people delivered by Opportunity Youth and ASCERT. Service provided will include key work, counselling, family support, systemic family work and group work activities.

DUNLEWY SUBSTANCE ADVICE CENTRE
247 Cavehill Road, Belfast, BT15 5BS
T: 028 9039 2547  |  E: dunleweysac@btconnect.com
Provide one-to-one counselling for those with substance misuse problems. Support is also available for friends and family. Also deliver outreach clinics in the New Lodge and group work on meditation and mindfulness.
SECTION 9: HEALTH & WELLBEING SERVICES

FORUM FOR ACTION ON SUBSTANCE ABUSE
FASA Head Office 178-180 Shankill Road, Belfast, BT13 2BH
T: 028 9080 3040
FASA Henry Place Satellite Unit 2 McSweeney Centre, Henry Place, Belfast, BT15 2BB
T: 028 9023 0883 | E: info@fasaonline.org | W: www.fasaonline.org
A community based organisation providing services for those directly or indirectly affected by substance misuse or suicide/self harm. Services provided include counselling, crisis response, holistic therapies, mentoring, training and intervention programmes and recreational activities.

ROSEMOUNT HOUSE
424 Antrim Road, Belfast, BT15 5GA
T: 028 9077 9740 | E: rosemounthouse@btconnect.com | W: www.rosemounthouse.org
Provide sheltered accommodation for those recovering from alcohol addiction. Residents benefit from a support programme that facilitates their personal growth and development. Counselling, complementary therapies and recreational activities are also provided.

MENTAL HEALTH SERVICES

ACTION MENTAL HEALTH
Level 2, Fisherwick Building 9 Upper Queen Street, Belfast, BT1 6FB
T: 028 9027 8283 | W: www.amh.org.uk
Providing support to enhance the life and employability of individuals with mental health needs or a learning disability. Services provided include training for employment, employment support, day support services and promoting general health and wellbeing.

ALZHEIMER’S SOCIETY
Unit 4, Balmoral Business Park Boucher Crescent, Belfast, BT12 6HU
T: 028 9066 4100 | E: nir@alzheimers.org.uk | W: www.alzheimers.org.uk
Provide information, advice and support to those living with dementia and those that care for them. Support provided includes a range of publications on living with dementia, good practice information on caring for a person with dementia and support to healthcare professionals.

AWARE DEFEAT DEPRESSION
40-44 Duncain Gardens, Belfast, BT15 2GG
T: 028 9035 7820 | Helpline: 0845 120 2961 | E: help@aware-ni.org | W: www.aware-ni.org.uk
Providing support to individuals suffering from depression. Services provided include self-help support groups, telephone and email helpline, mental health education programmes and overcoming depression workshops.

BRIDGE OF HOPE
Aston Clinic - 5 Churchill Street, Belfast, BT15 2BP T: 028 9022 1022
Duncairn Gardens 164 Duncairn Gardens, Belfast, BT15 2GN T: 028 9074 6737
McSweeney Clinic - Henry Place, Belfast, BT15 2BB T: 028 9543 8707
E: irene@ashtoncentre.com | W: www.thebridgeofhope.org
Providing complementary therapies (including Swedish body massage and reflexology), life coaching, personal and professional development programmes and conflict/legacy analysis. Its goal is to empower individuals through the provision of positive health and emotional wellbeing services.

LAMP (LIFE AFTER MENTAL HEALTH PROBLEMS)
3rd Floor Alpha House 3 Rosemary Street, Belfast, BT1 1QA
T: 028 9024 2982 | E: lampgroup@hotmail.com
Providing support for the relief of suffering from mental health. Services provided include advice and information, education and training, peer advocacy and fostering mutual support for individuals with mental health issues.
SECTION 9: HEALTH & WELLBEING SERVICES

MENTAL HEALTH SERVICES

LighthousE
187-189 Duncairn Gardens, Belfast, BT15 2GF
T: 028 9075 5070 | E: sharon@lighthouseireland.org | W: www.lighthouseireland.org
A community based charity that promotes and supports positive mental health for those affected by suicide and self-harm. Services provided include accessible support to those directly impacted by suicide and self harm and the delivery of education and awareness activities.

Mindwise
Annsgate House 70-74 Ann Street, Belfast, BT1 4EH
T: 028 9024 8006 | E: webmaster@mindwisenv.org | W: www.mindwisenv.org
Providing support to individuals affected by severe mental illness. Services include floating supported housing provision, advocacy, information and advice on benefits and access to employment, carer support and self-development programmes.

NI Agoraphobia and Anxiety Society
25-31 Lisburn Road, Belfast, BT9 7AA
T: 028 9023 5170 | Helpline: 0845 122 8630 | W: www.praxisprovides.com
Receive support services from Praxis Care. Services provided include counselling and support, a telephone helpline and network of self-help groups to those suffering from agoraphobia and anxiety.

NI Association for Mental Health (NIAMH)
80 University Street, Belfast, BT7 1HE
T: 028 9032 8474 | E: info@niamhwellbeing.org | W: www.niamhwellbeing.org
A Northern Ireland charity focusing on mental health and wellbeing. Services provided include Beacon (supported housing, day support and advocacy), Carecall (therapeutic support and information services) and Compass (public education and research).

PIP’s
279-281 Antrim Road, Belfast, BT15 2GZ
T: 028 9080 5850 | E: pipsproject@btconnect.com | W: www.pipsprojectbelfast.com
Accredited training in suicide prevention and awareness including practical skills and raises awareness of the risk of suicide and the help that is available. Programmes have been developed for community, schools, young and older people.

Praxis Care
25-31 Lisburn Road, Belfast, BT9 7AA
T: 028 9023 4555 | E: info@praxiscare.org.uk | W: www.praxisprovides.com
Provide support to individuals with a learning disability, mental health issues, acquired brain injury or for older people with dementia. Services provided include accommodation and support, befriending, domiciliary care, counselling, floating support and respite residential care.

Special Educational Needs Advice Centre
Graham House, Knockbracken Healthcare Park Saintfield Road, Belfast, BT8 8BH
T: 028 9079 5779 | E: info@senac.co.uk | W: www.senac.co.uk
Provide support to young people with disabilities and special educational needs. Services provided include a telephone advice line service, advocacy work, information for parents and signposting on to other forms of support.

The Samaritans
5 Wellesley Avenue, Belfast, BT9 6DG
T: 028 9066 4422 | Linkline: 0845 790 9090 | E: jo@samaritans.org | W: www.samaritansbelfast.org
Provide confidential non-judgmental emotional support to individuals feeling distress or despair or those that are suicidal. Services include a linkline phone number, drop-in centre and outreach in schools.

Threshold
432 Antrim Road, Belfast, BT15 5GB
T: 028 9087 1313 | E: bernie.ross@threshold-services.co.uk | W: www.threshold-services.co.uk
Provide specialist therapeutic services to individuals with mental health problems. Services provided include residential and supported housing care, floating support service, psychotherapy and counselling for young people and signposting to statutory services.
SECTION 9: HEALTH & WELLBEING SERVICES

PHYSICAL HEALTH SERVICES

ARTHRITE CARE
The McCune Building 1 Shore Road, Belfast, BT15 3PG
T: 028 9078 2940  |  E: NIreland@arthritiscare.org.uk  |  W: www.arthritiscare.org.uk
A UK charity providing support and information to individuals with arthritis and their families. Services provided include workshops on how to cope with the condition, youth work, information provision and health promotion.

CROSSROADS CARING FOR CARERS
432 Upper Newtownards Road Belfast, BT4 3GY
T: 028 9065 3080  |  E: mail@crossroadscare.co.uk  |  W: www.crossroadscare.co.uk
A Northern Ireland charity providing respite care to those who look after the elderly or disabled. Services provided include home-based domiciliary care and training for carers providing skills for carers to help meet the challenges they face.

FIBROMYALGIA SUPPORT NORTHERN IRELAND
The Vine Centre 193 Crumlin Road Belfast, BT14 7DX
T: 0844 826 9024  |  E: info@fmsni.org.uk  |  W: www.fmsni.org.uk
Providing help and support to fibromyalgia sufferers and those who care for them. Services provided include up to date information on the condition provided to sufferers, raising awareness of the condition, a helpline for sufferers and their families and a drop-in service.

NI CHEST HEART AND STROKE
21 Dublin Road, Belfast, BT2 7HB
T: 028 9032 0184  |  E: mail@nichs.org.uk  |  W: www.nichs.org.uk
A Northern Ireland charity for the care and prevention of chest, heart and stroke illnesses in Northern Ireland. Offers care and support services for people who have been affected and works to prevent these illnesses through health promotion, research and campaigning.

Lighthouse Centre
105 Cavehill Road, Belfast, BT15 5BJ
T: 028 9074 5412  |  E: lighthousecentre4@gmail.com  |  W: www.lighthouseireland.net
A wellness centre providing nourishment for mind, body and spirit. Services offered include reflexology, aromatherapy, Indian Head massage, yoga, Reiki, meditation support, coaching, counselling, personal development workshops and stress management.

NORTHERN IRELAND HOSPICE
18 O’Neill Road, Newtownabbey, BT36 6WB
T: 028 9078 1836  |  E: information@nihospice.org  |  W: www.nihospicecare.com

NORTHERN IRELAND CHILDREN’S HOSPICE
Horizon House 18 O’Neill Road, Newtownabbey, BT36 6WB
T: 028 9077 7635  |  E: children@nihospice.org
A Northern Ireland charity that provides care for individuals with life-limiting conditions and their families in both Hospices and in the community. Services provided include Day Hospice providing therapies and activities in a group setting, specialist services in the home, information, advice and support to carers and learning opportunities aimed at providing the skills to ensure high quality support to individuals.

STROKE ASSOCIATION NI
Rushmere House 46 Cadogan Park, Belfast, BT9 6HH
T: 028 9050 8020  |  E: northernireland@stroke.org.uk  |  W: www.stroke.org.uk
Provide support to individuals who have had a stroke and their families. Services provided include carer support, information and advice, communication support, a stroke helpline and stroke prevention services aimed at changing lives to prevent stroke re-occurrence.
SECTION 9: HEALTH & WELLBEING SERVICES

CANCER SERVICES

ACTION CANCER
1 Marlborough Park, Belfast, BT9 6XS
T: 028 9080 3344  |  E: info@actioncancer.org  |  W: www.actioncancer.org
A Northern Ireland cancer charity that supports individuals with cancer. Services provided include early detection services, counselling and support for cancer patients and their families, health promotion and retail and recycling activities.

CANCER LIFELINE
44 Alliance Avenue, Belfast, BT14 7PJ
T: 028 9035 1999  |  E: info@cancerlifeline.info  |  W: www.cancerlifeline.info
A community-led cancer support organisation, managed by local people who are living with cancer. Core support services provided include counselling, complementary therapies, benefits advice, stress management, bereavement support and health improvement programmes.

MACMILLAN CANCER SUPPORT
77-81 Lisburn Road, Belfast, BT9 7AB
T: 028 9069 9201  |  E: cancerinfo@belfasttrust.hscni.net  |  W: www.macmillan.org.uk
Providing practical, medical and financial support for better cancer care. Services provided include advice on how to deal with cancer and the support available, production of information and supporting healthcare professionals working in hospitals and the community.

MARIE CURIE CANCER CARE
Kensington Road, Belfast, BT5 6NF
T: 0800 716 146  |  E: supporter.services@mariecurie.org.uk  |  W: www.mariecurie.org.uk
Provide care and support to terminally ill individuals. Services provided include nurses tending to patients in their own homes, hospice places and research into the needs of terminally ill patients.

NORTHERN IRELAND CANCER FUND FOR CHILDREN
Curlew Pavilion, Portside Business Park Airport Road West, Belfast, BT3 9ED
T: 028 9073 8747  |  E: info@nicfc.com  W: www.nicfc.com
Offer practical, emotional and financial support to young people with cancer and their families. Service provided includes youth and family programmes, residential facilities, grant support, training and activities.
SECTION 9: HEALTH & WELLBEING SERVICES

SEXUAL HEALTH SERVICES

BROOK ADVISORY CENTRE
13 Waring Street, Belfast, BT1 2DX
T: 028 9032 8866  |  E: admin@brook.org.uk  |  W: www.brook.org.uk
Providing free and confidential sexual health advice and services to young people under 25. Services include advice and counselling, information publications, contraception and outreach services.

FAMILY PLANNING ASSOCIATION
3rd Floor Ascot House, 24-31 Shaftsbury Square, Belfast, BT2 7DB
T: 0845 122 8687  |  E: general@fpa.org.uk  |  W: www.fpa.org.uk
Organisation providing information on sexual health and campaign to improve sexual health services. Services provided include advice through their helpline, information and training for professionals and the delivery of community projects.

LIFE NI
48 University Street, Belfast, BT7 1HB
T: 028 9043 8339  |  E: info@lifeni.org.uk  |  W: www.lifeni.org.uk
Providing care and support for those facing unexpected pregnancy or need help during pregnancy or after having their baby. Services provided include an education service in schools, Pregnancy Matters counselling and support services and skills training.

OTHER PROVIDERS OF HEALTH & WELLBEING SERVICES INCLUDE:

ADVICE & COUNSELLING SERVICES
Belfast Trust Services
Carlisle House

GREATER SHANKILL PARTNERSHIP
New Life Counselling
Grove Wellbeing Centre

FAMILY & CHILDCARE SERVICES

BALLYSILLAN/BENVIEW PLAYCENTRE
Benview Avenue, Belfast, BT14 8HD
T: 028 9072 1941  |  E: play@belfastcity.gov.uk
Belfast City Council playcentre for 3-11 year olds offering playgroups, after-schools clubs and seasonal schemes.

NORTH QUEEN STREET PLAYCENTRE
Henry Street, Belfast, BT15 1DJ
T: 028 9075 3897  |  E: play@belfastcity.gov.uk
Belfast City Council playcentre for 3-11 year olds offering playgroups, after-schools clubs and seasonal schemes.

BARNARDO’S NI
542-544 Upper Newtownards Road, Belfast, BT4 3HE
T: 028 9067 2366  |  E: supportercare@barnardos.org  |  W: www.barnardos.org.uk
A UK children's charity that offers services to young people and their families. Services offered include counselling for children, fostering and adoption services, vocational training and disability inclusion.

EARLY YEARS
6C Wildflower Way, Boucher Road, Belfast, BT12 6TA
T: 028 9066 2825  |  E: info@early-years.org  |  W: www.early-years.org
Membership organisation working to promote quality childcare. Services provided include information and training for parents and those who work with children, projects promoting good practice, production of resources and advocacy for the childcare sector.
SECTION 9: HEALTH & WELLBEING SERVICES

FAMILY & CHILDCARE SERVICES

EMployers for childcare
Unit 11, Blaris Industrial Estate Altona Road, Lisburn, BT27 5QB
T: 0800 028 6538 | E: info@employersforchildcare.org | W: www.employersforchildcare.org
Work to encourage more family friendly policies in the workplace. Services provided include a helpline providing information and advice to parents, family benefits advice, online childcare search, research provision and childcare voucher provision.

The First Step Drop-in Centre
114-116 York Road, Belfast, BT15 3HF
T: 028 9074 4040 | E: info@firststepcentre.com | W: www.firststepcentre.com
Centre based in the lower North Belfast area providing family and community services. Services include a youth centre, older peoples programme, craft group, parent and toddler group and exploring enterprise training.

Gingerbread ni
169 University Street, Belfast, BT7 1HR
T: 028 9023 1417 | E: enquiries@gingerbreadni.org | W: www.gingerbreadni.org
Working with one-parent families to provide services that include advice and information, childcare and vocation training. Their social enterprise Possibilities NI provides training, mentoring and consultancy support.

Kinderkids Daycare
Kinderkids Daycare - Ashton Centre 5 Churchill Street, Belfast, BT15 2BP T: 028 9074 2255
Kinderkids Daycare - Cliftonville Road 22 Cliftonville Road, Belfast, BT14 6JX T: 028 9074 9146
Kinderkids Daycare - Henry Place 31 Henry Place, Belfast, BT15 2BB T: 028 9033 3966
E: christine@ashtoncentre.com | W: www.kinderkidsdaycare.co.uk
Ashton Community Trust currently operates three social economy childcare centres in North Belfast (Kinderkids Daycare). Established in 1991, Kinderkids Daycare provides childcare to children aged from birth to 12 years old for 50 weeks of the year, offering both full-time and part-time care.

Ligoniel Family Centre
4 Millview Court, Belfast, BT14 8PY
T: 028 9072 1008 | E: family.centre@btinternet.com
Provides services to children at pre-school and primary level that aim to improve their quality of life. Services include playgroup and after schools projects.

New Lodge Schools Cluster
9-25 Pim Street, Belfast, BT15 2BN
T: 028 9069 4483
Service providing a joined up approach from schools in the New Lodge to be more effective when working with parents. Deliver a range of courses allowing parents to develop their skills based on needs identified and allow schools to be seen as a community resource.

North Belfast Women’s Initiative and Support Project
1A Glenbryn Park, Belfast, BT14 7JG
T: 028 9039 1028 | E: nbwisp_10@yahoo.co.uk
Providing support to families in the Upper Ardoyne area. Services provided include a drop-in centre, advice, holistic therapies and personal development programmes.

Parenting Ni
2nd Floor Andras House 60 Great Victoria Street, Belfast, BT2 7BB
T: 028 9031 0891 | Parents Helpline: 0808 8010 722
E: kathy@parentingni.org | W: www.parentingni.org
Providing support to parents to promote positive parenting through services that include training courses and information on family issues, parents helpline and appointment service and a parenting forum allowing views to be heard.
SECTION 9: HEALTH & WELLBEING SERVICES

FAMILY & CHILDCARE SERVICES

SOCIETY OF ST VINCENT DE PAUL
NI Regional Office 196-200 Antrim Road, Belfast, BT15 2AJ
T: 028 9035 1561 | E: info@svpni.co.uk | W: www.svp-ni.org
Charitable organisation established to help those in need. Services provided include home visits, nearly new clothing shops, internet cafes, drop-in centres, childcare facilities and youth work.

SURE START
Glenbrook Sure Start Unit 8-9 Wolfhill Centre 148 Ligoniel Road, Belfast, BT14 8DT
T: 028 9071 2266 | E: caroline.milligan@belfasttrust.hscni.net

SMILE SURE START
206 Duncain Gardens, Belfast, BT15 2GN
T: 028 9071 2266 | E: cathy.crawford@belfasttrust.hscni.net
Surestart is a programme to increase opportunities for expectant parents and young children (under 4) and their families by providing a range of free services. These services include family support, crèche, stay and play sessions, song and rhyme sessions, antenatal and baby drop-in. There is also access to advice from a midwife, health visitor and speech and language therapist. Glenbrook provides services to families in the Ardoyne, Cliftonville and Ligoniel wards. Smile provides services to families in the New Lodge, Waterworks and Duncairn wards.

WESTLAND COMMUNITY GROUP
119 Old Westland Road, Belfast, BT14 6TE
T: 07917 698272 | E: westland1@hotmail.co.uk | W: www.weewestland.com
Provides support to families by signposting to the most suitable service for their needs. Facilitate programmes on sexual health, health awareness and early years.

WISHING WELL FAMILY CENTRE
7-9 Alliance Crescent, Belfast, BT14 7PL
T: 028 9074 0454 | E: wishingwellfamilycentre@hotmail.co.uk
W: www.wishingwell-familycentre.co.uk
Provides services to children at pre-school and primary level that aim to improve their quality of life. Services include nursery and pre-school/out of school projects.

OTHER PROVIDERS OF FAMILY & CHILDCARE SERVICES INCLUDE:

COUNCIL COMMUNITY CENTRES
GREATER SHANKILL PARTNERSHIP
BARNARDO’S PHAROS SERVICE
BELFAST TRUST SERVICES
LOWER OLPARK COMMUNITY ASSOCIATION
MANOR STREET/ CLIFTONVILLE COMMUNITY GROUP
RELATE NI
SHALOM HOUSE COMMUNITY RESOURCE
STAR NEIGHBOURHOOD CENTRE
THE VINE CENTRE
174 TRUST
SECTION 10: OLDER PEOPLES’ SERVICES

ACCESS TO BENEFITS (A2B)
Unit 40, North City Business Centre 2 Duncairn Gardens, Belfast, BT15 2GG
T: 028 9075 4070  |  E: a2b@citizensadvice.co.uk  |  W: www.a2b.org.uk
Service providing support to older people including a benefits calculator, a list of benefits that are available and a directory of organisations that can provide support to older people.

AGE NI
3 Lower Crescent, Belfast, BT7 1NR
T: 028 9024 5729  |  Adviceline: 0808 808 7575  |  E: advice@ageni.org
W: www.ageuk.org.uk/northern-ireland
Organisation providing a voice for older people in Northern Ireland. Services provided include care services, advice through a dedicated advice line, befriending services, personal safety alarms, retail shops, education workshops and advocacy and lobbying on behalf of older people.

ENGAGE WITH AGE
36 Knockbreda Road, Belfast, BT6 0JB
T: 028 9064 9649  |  E: Eilish.mckenna@engagewithage.org.uk  |  W: www.engagewithage.org.uk
Work with older people to increase participation and raise their profile in the community. Services provided include information and signposting on to other services, production of resources and the HOPE (Hubs for Older People’s Engagement) Project targeting less active older people at risk of social isolation.

GOOD MORNING NORTH BELFAST
96-98 Sunningdale Gardens, Belfast, BT14 6SL
T: 028 9071 9200  |  E: info@goodmorningnorthbelfast.org
W: www.goodmorningni.org/northBelfast
Free telephone care support for vulnerable and older people acting as an alert when a member fails to answer their telephone. Additional services include drop-in advice service, workshop delivery, befriending and counselling support, gardening services and personal safety alarms.

MEN UNITED PROJECT
c/o Volunteer Now 129 Ormeau Road, Belfast, BT7 1SH
T: 028 9023 2020  |  E: deirdre.murphy@volunteernow.co.uk  |  W: www.volunteernow.co.uk
Group targeted at men aged 55+ providing activities and events. Services provided include health days, information talks, craft classes and a quarterly news sheet providing details on upcoming activities.

NEWINGTON DAY CENTRE
31-35 Atlantic Avenue, Belfast, BT15 2HN
T: 028 9035 1947  |  E: newingtondaycentre@utvinternet.com
W: www.newingtondaycentrebelfast.com
Day Centre providing services to older people. Services provided include respite care, day centres facilities for members, social and recreational activities, therapeutic activities, training courses and volunteering opportunities.

NEWTOWNABBAY SENIOR CITIZENS FORUM
Baron Hall, 230 Antrim Road Glengormley, Newtownabbey, BT36 7QX
T: 028 9083 8848  |  E: nascf@btconnect.com
Representative organisation that campaigns on older people’s issues and provides activities that improve the health and emotional welfare of older people.
SECTION 10: OLDER PEOPLES’ SERVICES

NORTH BELFAST SENIOR CITIZENS FORUM
151 Cliftonville Road, Belfast, BT14 6JR
T: 028 9075 5894 | E: info@northbelfastseniors.org | W: www.northbelfastseniors.org
Representative organisation of older people’s groups in North Belfast. Services provided include an outreach benefits advice service, handyperson scheme and lobbying and advocacy.

SHALOM HOUSE COMMUNITY RESOURCE
Shalom House 12 Cliftonville Road, Belfast, BT14 6JX
T: 028 9035 1230 | W: www.shalomhouse.org.uk
Community facility operated by the Lamb of God community. Services offered include Shalom Crèche for 2-4 year olds, Shalom Care providing care services to the elderly and a Thrift Shop.

OTHER PROVIDERS OF OLDER PEOPLES’ SERVICES INCLUDE:

COUNCIL COMMUNITY CENTRES
COMMUNITY AND RESIDENTS GROUPS
ADDITION NI
BELFAST TRUST SERVICES
CROSSROADS CARING FOR CARERS
FIRST STEP DROP IN CENTRE
LOUGHVIEW CAP
NI HOSPICE
PRAXIS CARE
STAR NEIGHBOURHOOD CENTRE
THE VINE CENTRE
174 TRUST
SECTION 11: DISABILITY SUPPORT SERVICES

AUTISM NI
Donard, Knockbracken Healthcare Park Saintfield Road, Belfast, BT8 8BH
T: 028 9040 1729 | E: info@autismni.org | W: www.autismni.org
Parent-led organisation working to provide appropriate services for individuals with autism. Services provided include family support to parents of children with autism, training for families and professionals and lobbying for greater awareness of autism.

THE CEDAR FOUNDATION
Malcolm Sinclair House 31 Ulsterville Avenue, Belfast, BT9 7AS
T: 028 9066 6188 | E: info@cedar-foundation.org | W: www.cedar-foundation.org
Support and empower individuals with disabilities. Services provided include training and employment services to develop skills and gain qualifications, youth provision, supported living and housing support services and outreach projects for disabled people.

DISABILITY ACTION
Portside Business Park 189 Airport Road, Belfast, BT3 9ED
T: 028 9029 7880 | E: hq@disabilityaction.org | W: www.disabilityaction.org
Provides services and projects for individuals with disabilities and their families. Services provided include personal mobility assistance, housing project, information and advice, Workable NI employment support, equipment lending and corporate training on good practice.

DOWN’S SYNDROME ASSOCIATION
Unit 2 Marlborough House, 348 Lisburn Road, Belfast, BT9 6GH
T: 028 9066 5260 | E: enquiriesni@downs-syndrome.org.uk | W: www.downs-syndrome.org.uk
Services provided include information provision including the provision of a helpline, advice on health, education and employment, training for carers and professionals, youth work and lobbying.

GUIDE DOGS
Unit 17, 18 Heron Road Sydenham Business Park, Belfast, BT3 9LE
T: 0845 372 7402 | E: belfast@guidedogs.org.uk | W: www.guidedogs.org.uk
Provide a range of mobility services to blind and partially sighted individuals. Services provided include My Guide (a volunteer sighted guide service), mobility and independence services for young people and the guide dog mobility service

NORTHERN IRELAND DEAF YOUTH ASSOCIATION
Office 16, Townsend Enterprise Park, 28 Townsend Street, Belfast, BT13 2ES
T: 028 9043 8566 | E: info@nidya.org.uk | W: www.nidya.org
Work to reduce the isolation felt by deaf and hard of hearing young people. Services provided include support to volunteers working with deaf young people and activities to encourage deaf young people to play an active role.

THE NOW PROJECT
428 Springfield Road, Belfast, BT12 7DU
T: 028 9043 6400 | E: admin@nowproject.co.uk | W: www.nowproject.co.uk
Work with individuals with learning disabilities to help them gain qualifications and life/work experience and support them into employment. This includes training provision, employment support including the Loaf catering business and volunteering opportunities.

ROYAL NATIONAL INSTITUTE FOR BLIND PEOPLE
40 Linenhall Street, Belfast, BT2 8BA
T: 028 9032 9373 | E: rnibni@rnib.org.uk | W: www.rnib.org.uk
Charity that supports blind and partially sighted individuals to live independently. Services provided include information and advice, products to make life easier, education and employment support, lobbying and advocacy work.

OTHER PROVIDERS OF DISABILITY SUPPORT SERVICES INCLUDE:
ACTION ON DISABILITY
ARTS AND DISABILITY FORUM
BELFAST TRUST SERVICES
PRAXIS CARE
SPECIAL EDUCATIONAL NEEDS ADVICE CENTRE
174 TRUST
AN MUNIA TOBER
Blackstaff Complex 77 Springfield Road, Belfast, BT12 7AE
T: 028 9043 8265 | E: mail@anmuniatober.org | W: www.anmuniatober.org
Provides support services to the Irish Traveller community. Services provided include community health projects, youth initiatives, creative arts, training and education projects and a drop-in facility.

ARTSEKTA
127-137 York Street, Belfast, BT15 1AB
T: 028 9023 1381 | E: info@artsecka.org.uk | W: www.artseka.org.uk
Seeks to advance and promote ethnic arts across Ireland. Services provided include cultural awareness and education programmes, festivals and other events targeted at schools and communities in particular.

BRYSON INTERCULTURAL
9 Lower Crescent, Belfast, BT7 1NR
T: 028 9024 4639 | E: info@mcrc-ni.org | W: www.mcrc-ni.org
Provide support to black and minority ethnic individuals when they come to Northern Ireland. Services provided include a reception service for asylum seekers, welfare advice, good relations projects and the Anti-Racism Network.

CHINESE WELFARE ASSOCIATION
1 Stranmillis Embankment, Belfast, BT7 1GB
T: 028 9028 8277 | E: secretary@cwa-ni.org | W: www.cwa-ni.org
Representative organisation for the Chinese community in Northern Ireland. Services provided include youth provision, after schools club, community safety project, health projects, training provision and a dedicated community facility.

INDIAN COMMUNITY CENTRE
86 Clifton Street, Belfast, BT13 1AB
T: 028 9024 9746 | E: info@iccbelfast.com | W: www.iccbelfast.com
Provides a hub for cultural and arts activities for the Indian community. Services provided include a youth club, Indian cultural activities and a facility available for hire.

NI COUNCIL FOR ETHNIC MINORITIES (NICEM)
1st Floor Ascot House 24-31 Shaftesbury Square, Belfast, BT2 7DB
T: 028 9023 8645 | E: sophie@nicem.org.uk | W: www.nicem.org.uk
Provide support to all minority ethnic communities in Northern Ireland. Services provided include interpreting services through Connect NICEM, anti-racism training, advice through the Belfast Migrant Centre, capacity building support to groups and campaigning and advocacy on equality issues.

NI COMMUNITY FOR REFUGEES AND ASYLUM SEEKERS (NICRAS)
143a University Street, Belfast, BT7 1HP
T: 028 9024 6699 | E: info@nicras.org.uk | W: www.nicras.btck.co.uk
Provides services to refugee community members. Services include providing advice and support to member needs, advocacy on their behalf and organising events that help to integrate individuals into Northern Ireland society.
SECTION 13: TRAINING & EDUCATIONAL SERVICES

ASHTON CENTRE EMPLOYMENT AND TRAINING SERVICES
5 Churchill Street, Belfast, BT15 2BT
T: 028 9074 2255  |  E: info@ashtoncentre.com  |  W: www.ashtoncentre.com
Deliver a variety of programmes relevant to the ‘welfare to work’ theme designed to improve skills and knowledge in relation to the workplace. This includes North Belfast Works, Progress to Employment, LEMIS, NEET's project, Community ICT project and Women’s Training Programme delivered through 19 outreach centres.

ASHTON CENTRE FABLAB
5 Churchill Street, Belfast, BT15 2BP
T: 028 9074 2255  |  E: adam.wallace@ashtoncentre.com  |  W: www.ashtoncentre.com/fablab
The fabrication laboratory is a state of the art workshop that enables ideas to be turned into reality.
Machinery available includes 3D printing facilities and laser cutters that allows for almost anything to be created.

BELFAST METROPOLITAN COLLEGE
7 Queens Road, Belfast, BT3 9DT
T: 028 9026 5265  |  E: admissions@belfastmet.ac.uk  |  W: www.belfastmet.ac.uk
Further and Higher Education College based in Belfast. Provide a range of full-time and part-time courses leading to recognised qualifications. Delivery is located at outreach centres across Belfast.

BRYSON FUTURE SKILLS
28 Bedford Street, Belfast, BT2 7FE
T: 028 9031 4666  |  E: antrimroad@nctni.com  |  W: www.nctni.com
Provide a range of employment and training initiatives for school leavers, young adults and the long-term unemployed.
Programmes include Steps to Work, Training for Success, Graduate Acceleration and Apprenticeship NI schemes.

EX-PRISONERS INTERPRETIVE CENTRE (EPIC)
33A Woodvale Road, Belfast, BT13 3BN
T: 028 9074 8922  |  W: www.shankillwelcomesyou.co.uk
Providing service to loyalist ex-prisoners and their families. Services provided include advice and information, rop-in facility, tours of the city and advocacy support.

GRACE WOMEN’S DEVELOPMENT LTD
40 Herbert Street, Belfast, BT14 7FE
T: 028 9074 3536  |  E: gracewdl@hotmail.co.uk
Operating from Ardoyne Community Centre, the group provides women with the opportunity to access information, training, advice and education opportunities. Crèche facilities are available to support training participants.

INVEST NORTHERN IRELAND
Bedford Square, Bedford Street, Belfast, BT2 7ES
T: 0800 181 4422  |  E: eo@investni.com  |  W: www.investni.com
Provide assistance to new and existing businesses to grow and attract inward investment. Support is structured into 5 themes of starting a business, growing your business, maximising efficiencies, product development and selling outside NI.

MALLUSK BUSINESS PARK
2 Mallusk Drive, Newtownabbey, BT36 4GN
T: 028 9083 8860  |  E: business@mallusk.org  |  W: www.mallusk.org
The local enterprise agency for Newtownabbey providing support programmes to those interested in starting up a business and existing businesses that wish to grow or export.

NEWTOWNABBAY WOMEN’S GROUP
20A The Diamond Rathcoole, Newtownabbey, BT37 9BJ
T: 028 9085 4041
Women’s Centre offering women a range of services including community education courses, health awareness training, craft courses and a drop-in facility.
SECTION 13: TRAINING & EDUCATIONAL SERVICES

NORTH BELFAST EMPLOYMENT CENTRE
Unit 24, 2 Duncairn Gardens, Belfast, BT15 2GG
T: 028 9075 6057  |  E: info@nbec.co.uk  |  W: www.nbec.co.uk
Community employment agency working with unemployed clients to reduce their barriers to achieving employment. Services provided include advice, support and mentoring, Improving Your Future Prospects and Re-Start employability programmes and delivery of workshops.

NORTH CITY BUSINESS CENTRE
2 Duncairn Gardens, Belfast, BT15 2GG
T: 028 9074 7470  |  E: mailbox@north-city.co.uk  |  W: www.north-city.co.uk
The local enterprise agency for North Belfast providing support programmes to those interested in starting up a business and existing businesses that wish to grow or export.

SHANKILL WOMEN’S CENTRE
151-157 Shankill Road, Belfast, BT13 1FD
T: 028 9024 0642  |  E: admin@shankillwomenscentre.org  |  W: www.shankillwomenscentre.org
Provides services/facilities that help women and their families to progress, achieve and fulfil their full potential. Projects include education, training and employment, health and wellbeing, youth, childcare, the social economy and the Greater North Belfast Women’s Network.

SYNERGY@JVC
39-41 Linford Green Rathcoole, Newtownabbey, BT37 9LL
T: 028 9086 8661  |  E: adrian@teamjvc.org
Centre providing a range of training courses including essential skills, computer classes, health and education courses. Also provide health and advice in financial or social issues or signpost on to other organisations that can help.

WOMEN’S TEC
161-163 Duncairn Gardens, Belfast, BT15 2GE
T: 028 9074 9810  |  E: admin@womenstec.com  |  W: www.womenstec.com
Provides a community-based setting where women can engage in activities with the potential to lead to employment or business start-up in traditionally male dominated sectors, using qualified tradeswomen as tutors, flexible supported learning and childcare facilities.
SECTION 13: TRAINING & EDUCATIONAL SERVICES

WORKERS EDUCATIONAL ASSOCIATION
3 Fitzwilliam Street, Belfast, BT9 6AW
T: 028 9032 9718  |  E: info@wea-ni.com  |  W: www.wea-ni.com
Deliver adult education in community and workplace settings. Courses offered include employment skills, IT, community development, community relations, creative industries, literacy and numeracy and leadership skills.

WORKFORCE TRAINING
191 Antrim Road , Belfast, BT15 2GW
T: 028 9074 7676  |  E: info@workforceonline.org  |  W: www.workforceonline.org
Training provider delivering practical skills and employment programmes including Training for Success, Essential Skills, CSR and the Modern Apprenticeships programmes. Also provide job placements for trainees.

OTHER PROVIDERS OF TRAINING & EDUCATIONAL SERVICES INCLUDE:

COUNCIL COMMUNITY CENTRES
NICVA
VOLUNTEER NOW
ASCERT
BRIDGE OF HOPE
FLAX TRUST
GINGERBREAD NI
GREATER SHANKILL PARTNERSHIP
INTERCOMM
MOUNT VERNON COMMUNITY DEVELOPMENT FORUM

NIACRO
NORTH BELFAST PARTNERSHIP (LEAP PROJECT)
OPPORTUNITY YOUTH
PIPS
PROBATION BOARD FOR NI
SKEGONELL GLANDORE COMMON PURPOSE
TAR ISTEACH
THE DUNANNEY CENTRE
THE VINE CENTRE
UPPER ARDOYNE COMMUNITY PARTNERSHIP
SECTION 14: SPORTS & RECREATION SERVICES

Belfast City Council operates a number of leisure and sports facilities in North Belfast. Further details can be found at www.belfastcity.gov.uk/leisure or by emailing outdoorleisure@belfastcity.gov.uk.

LEISURE CENTRES

BALLYSILLAN LEISURE CENTRE
Ballysillan Road, Belfast, BT14 7QP
T: 028 9091 8731 E: ballysillan@belfastcity.gov.uk

GROVE WELLBEING CENTRE
120 York Road, Belfast, BT15 3HF
T: 028 9072 6363  |  E: grovewellbeing@belfastcity.gov.uk  |  W: www.grovewellbeing.com

LOUGHSIDE RECREATION CENTRE
Shore Road, Belfast, BT15 3PZ
T: 028 9078 1524
E: loughside@belfastcity.gov.uk

SHANKILL LEISURE CENTRE
100 Shankill Road, Belfast, BT13 2BD
T: 028 9091 8750  |  E: shankill@belfastcity.gov.uk

SPORT PITCHES AND PLAYING FIELDS

BALLYSILLAN PLAYING FIELDS
Ballysillan Road, Belfast, BT14 7QR
T: 028 9046 0444

CITY OF BELFAST (MALLUSK) PLAYING FIELDS
Park Road, Mallusk, Newtownabbey, BT36 4QN
T: 028 9046 0444

CLARENDON PARK PLAYING FIELDS
Somerdale Park, Belfast, BT14 7HD
T: 028 9046 0444

CLIFTONVILLE PLAYING FIELDS
Cliftonville Road, Belfast, BT14 6LA
T: 028 9046 0444

DOVER STREET MILLENNIUM PARK
Shankill Road, Belfast, BT13 2HQ
T: 028 9031 9629

FINLAY PARK
Whitewell Road, Newtownabbey, BT36 7EU
T: 07887 743923

GROVE PLAYING FIELDS
York Road, Belfast, BT15 3DN
T: 028 9027 0611

HAMMER PLAYING FIELDS
Agnes Street, Belfast, BT13 1GG
T: 028 9024 3083

LOUGHSIDE PLAYING FIELDS
Shore Road, Belfast, BT15 4HP
T: 028 9046 0444

SHORE ROAD PLAYING FIELDS
Shore Road, Belfast, BT15 4HD
T: 028 9046 0444

WATERWORKS MULTI-SPORTS FACILITY
Antrim Road, Belfast, BT14 6NG
T: 07887 743923

WOODVALE PARK PLAYING FIELDS
Woodvale Road, Belfast, BT13 3BN
T: 028 9031 9629

OTHER PROVIDERS OF SPORTS & RECREATION SERVICES INCLUDE:

COUNCIL COMMUNITY CENTRES

FRIENDS OF BELFAST PARKS

HEALTHY LIVING CENTRES

NORTH BELFAST PLAY FORUM
SECTION 15: YOUTH SERVICES

ARDOYNE YOUTH PROVIDERS FORUM
Old Beltex Mill Flax Stree, Belfas, BT14 7EJ
T: 028 9074 1479
Provider of youth services including education and training programmes, creative arts, recreational activities and clubs.

BELFAST EDUCATION AND LIBRARY BOARD (BELB)
40 Academy Street, Belfast, BT1 2NQ
T: 028 9056 4000 | E: info.belb@belb.co.uk | W: www.belb.org.uk/youth
Working with young people to facilitate their social, personal and educational development. Services provided include detached youth work, training in youth work practice, personal development and education courses and youth intervention funding to other youth providers.

CHALLENGE FOR YOUTH
112-114 Donegal Street, Belfast, BT1 2GX
T: 028 9023 6893 | E: info@challengeforyouth.org | W: www.challengeforyouth.org
Provide support to young people that are outside of mainstream youth provision. Services provided include adventure learning, mountaineering, short courses, summer camps, detached streetwork and youth enquiry drop-in centre.

CHILDREN’S LAW CENTRE
Philips House, 123-137 York Street, Belfast, BT15 1AB
T: 028 9024 5704 | Advice line: 0808 808 5678
E: info@childrenslawcentre.org | W: www.childrenslawcentre.org
Using the law to promote, protect and realise children’s rights. Services provided include advice and information on children’s rights and the law, training provision and research to raise awareness among young people of their rights.

INCLUDE YOUTH
3 Rosemary Street, Belfast BT1 1QA
T: 028 9031 1007 | E: jackie@includeyouth.org | W: www.includeyouth.org
Promotes the rights and best interests of vulnerable young people. Services provided include policy advocacy work to encourage young people to engage with decision making, production of resources and training, information and support to practitioners.

LIVING YOUTH (DOWN & CONNOR YOUTH COMMISSION)
68 Berry Street, Belfast, BT1 1FJ
T: 028 9023 2432 E: info@youthcom.org W: www.livingyouthni.org
Catholic youth organisation that encourages young people to take an active role within the church. Services provided include youth work training, music seminars, production of resources and facilities for hire.

NEWTOWNABBEY AREA YOUTH OFFICE (NEELB)
The Bunglow, 13a Ballyclare Road Glengormley Newtownabbey, BT36 5HP
T: 028 9084 0971 | W: www.neelb.org.uk/youth
Provide opportunities for the personal and social development of young people. Services provided include youth development training, recreational schemes and support to voluntary youth organisations.

NEWTOWNABBEY YOUTH COUNCIL
134 Ballyclare Road Glengormley Newtownabbey, BT36 5HN
T: 07850 552857 | E: wee_kewi_oy@hotmail.co.uk
Council that provides an opportunity for young people to have their say. Organise events on issues that are relevant to young people.

NICCY
Equality House 7-9 Shaftesbury Square, Belfast, BT2 7DP
T: 028 9031 4545 | E: info@niccy.org | W: www.niccy.org
Commissioner to safeguard and promote the rights and best interests of children and young people. This is achieved by investigating inquiries that are received, legal and casework, conducting research and promoting the participation of young people in the issues that affect them.
SECTION 15: YOUTH SERVICES

NI YOUTH FORUM
68 Berry Street, Belfast, BT1 1FJ
T: 028 9033 1990 | E: info@niyf.org | W: www.niyf.org
Youth led organisation that seeks to represent the views of young people to decision makers. Services provided include working with local youth councils, organise events relevant to young people and advocate on behalf of young people.

NORTH BELFAST PLAY FORUM
185 Cliftonville Avenue, Belfast, BT14 6DT
T: 028 9075 4200
Deliver the Midnight Street Soccer programme, a cross-community physical activity project targeted at 14-17 year olds. The Programme also aims to address social issues and reduce interface tensions by providing alternate activities.

NSPCC NORTHERN IRELAND
First Floor Unit 7, The Lanyon Building North Derby Street, Belfast, BT15 3HN
T: 028 9035 1135 | ChildLine: 0800 1111 | E: contactus@nspcc.org.uk | W: www.nspcc.org.uk
Organisation that works to end cruelty to children. Services provided include the ChildLine and NSPCC helplines, campaign on changes to the law, provide advice to adults, the young witness service and the delivery of programmes that seek to protect children and reduce the risks that they face.

OPPORTUNITY YOUTH
Hildon House 30-34 Hill Street, Belfast, BT1 2LB
T: 028 9043 5810 | E: info@opportunity-youth.org | W: www.opportunity-youth.org
Provide support services to young people, adult offenders and their families. Services provided include skill-based and personal development programmes, drug and alcohol programmes, counselling, mentoring, family support and group work initiatives.

PRINCES TRUST NORTHERN IRELAND
Unit 8, Weavers Court, Belfast, BT12 5GH
T: 028 9074 5454 | E: webinfo@princes-trust.org.uk | W: www.princes-trust.org.uk
Provide practical and financial support to young people that are not in work, education or training. Support provided includes engagement activities, progression support and peer mentoring, development awards, personal development courses, conducting research and sporting activities.

PUBLIC ACHIEVEMENT
First Floor 7 Donegall Street Place Donegall Street, Belfast, BT1 2FN
T: 028 9044 2813 | E: info@publicachievement.com | W: www.publicachievement.com
Civic education organisation that seeks to create active citizens in areas that face social and economic disadvantage. Services provided include the WIMPS eParticipation tool, practical community based programmes, training delivery and the production of publications.

RATHBONE CENTRE (BELFAST)
Marshall Building 122 Donegall Street, Belfast, BT1 2GX
T: 028 9031 1570 W: www.rathboneuk.org
UK voluntary youth organisation providing opportunities for young people. Programmes on offer include youth engagement, mentoring support, youth offending, money management skills and a youth forum targeted primarily at those aged 14-20.

THE BYTES PROJECT (RATHCOOLE, NEW LODGE, LOWER SHANKILL)
1a The Diamond, Rathcoole, Newtownabbey, BT36 7BX
T: 028 9036 4114 | E: rathcoole@bytes.org | W: www.bytes.org
The Bytes Project (New Lodge) St Kevin's Hall, North Queen Street, Belfast, BT15 1ER
T: 028 9033 2218 | E: newlodge@bytes.org | W: www.bytes.org
The Bytes Project (Lower Shankill) Townsend Outreach Centre 32 Cargill Street, Belfast, BT13 2EG
T: 028 9031 4100 | E: lowershankill@bytes.org | W: www.bytes.org
Remove barriers to training and employment for young people impacted by social and economic disadvantage. Services provided include free access to IT equipment, cross-community projects, good relations projects, health projects and personal development initiatives.
SECTION 15: YOUTH SERVICES

VOICE OF YOUNG PEOPLE IN CARE (VOYPIC)
9-11 Botanic Avenue, Belfast, BT7 1JG
T: 028 9024 4888  |  E: admin@voypic.org  |  W: www.voypic.org
Work to improve the lives of young people in care. Services provided include advocacy, mentoring from a volunteer, policy research and publications, information service, training and employment programme and group work programmes.

YOUNG FARMERS’ CLUBS OF ULSTER
475 Antrim Road, Belfast, BT15 3BD
T: 028 9037 0713  |  E: info@yfcu.org  |  W: www.yfcu.org
Membership organisation targeted at young people with an interest in rural life. Services provided include accredited courses, agriculture events, culture and arts, social and recreational activities.

YOUNG ENTERPRISE NI
Grove House 145-149 Donegall Pass, Belfast, BT7 1DT
T: 028 9032 7003 E: info@yeni.co.uk W: www.young-enterprise.org.uk
Provide a range of programmes that seek to encourage young people to develop the skills to become enterprising, creative and commercially aware. Programmes are delivered across the education spectrum and work with volunteers from industry to make the learning relevant for the young people.

YOUTHNET NI
5th Floor, 14 College Square North, Belfast, BT1 6AS
T: 028 9033 1880  |  E: info@youthnet.co.uk  |  W: www.youthnetni.org.uk
Membership body representing voluntary youth organisations. Services provided include information and support to members, representing views to decision makers, provision of training and the production of publications and other resources.

YOUTH ACTION NI
14 College Square North, Belfast, BT1 6AS
T: 028 9024 0551  |  E: lrc@youthaction.org  |  W: www.youthaction.org
Work with young people to support them as active citizens and ensure they have a voice. Services provided include non-formal education programmes that involve the delivery of training and youth arts.

OTHER PROVIDERS OF YOUTH SERVICES INCLUDE:

COUNCIL COMMUNITY CENTRES
CARA-FRIEND
CONTACT NI
FASA
GREATER SHANKILL PARTNERSHIP
HEALTHY LIVING CENTRES
INTERCOMM
LOUGHVIEW CAP
MACS
MOUNT VERNON COMMUNITY DEVELOPMENT FORUM
NEW LODGE ARTS
OH YEAH MUSIC CENTRE
SKEgoneILL GLANDORE COMMON PURPOSE
STAR NEIGHBOURHOOD CENTRE
TAR ISTEACH
THE DUNANNEY CENTRE
THE HUBB
THE VINE CENTRE
UPPER ARDOYNE COMMUNITY PARTNERSHIP
YOUNG AT ART
ARTILLERY YOUTH CENTRE  
Victoria Parade, Belfast, BT15 2ES  
T: 028 9035 1332 | E: artilleryyc@hotmail.co.uk  
W: www.artilleryyouthcentre.org

DEANBY YOUTH CLUB  
Oldpark Terrace, Belfast, BT14 6NP  
T: 028 9035 1007

FORT WILLIAM YOUTH CENTRE  
2a Mount Vernon Road, Belfast, BT15 4AY  
T: 028 9037 0119

GLENGORMLEY YOUTH CLUB  
Glenvarna Drive Glengormley, Newtownabbey, BT36 9JB  
T: 028 9084 0942

HAMMER YOUTH RESOURCE CENTRE  
Agnes Street, Belfast, BT13 1GG  
T: 028 9024 9693

HOLY FAMILY YOUTH CENTRE  
224a Limestone Road, Belfast, BT15 3AP  
T: 028 9087 5150 | E: holyfamilyyc@hotmail.com

JOHN PAUL 2ND YOUTH CLUB  
Brookfield Street, Belfast, BT14 7EX  
T: 028 9075 5152  
E: johnpaul2youthclub@hotmail.com  
W: www.johnpaul2youthclub.webs.com

MILLGREEN YOUTH CLUB  
19a Newton Gardens Bawnmore, Newtownabbey, BT36 7BX  
T: 029 9085 4440

MOUNT COLLYER YOUTH CENTRE  
111-113 Limestone Road, Belfast, BT15 3AB  
T: 028 9074 0392

NEW LODGE YOUTH CENTRE  
117 Upper Meadow Street, Belfast, BT15 2FQ  
T: 028 9075 1358 | E: katrina@newlodgearts.com  
W: www.ashtoncentre.com

NEW MOSSLEY YOUTH CLUB  
5 Manse Way New Mossley, Newtownabbey, BT36 5UW  
T: 028 9084 1988

NEW MOSSLEY PRESBYTERIAN YOUTH CLUB  
46 Ferndale Road Glengormley, Newtownabbey, BT36 5AS  
T: 07843 858316  
E: hey_jude_p1983@hotmail.com  
W: www.newmossleypres.org

NORTH BELFAST AREA PROJECT  
Ligoniel Library Ligoniel Road, Belfast, BT14 8BW  
T: 028 9071 6588

RATHCOOLE YOUTH CLUB  
1A The Diamond Rathcoole, Newtownabbey, BT37 9AH  
T: 028 9085 1172 | E: ray.orr@neelb.org.uk

STREETBEAT YOUTH PROJECT  
97 Woodvale Road, Belfast, BT13 3BP  
T: 028 9075 3874

UPPER SHANKILL AREA PROJECT  
Forthriver Parade, Belfast, BT13 3UU  
T: 028 9071 8506
SECTION 17: COMMUNITY ARTS

ARTS & DISABILITY FORUM
Ground Floor, Cathedral Quarter Workspaces 109-113 Royal Avenue, Belfast, BT1 1FF
T: 028 9023 9450 | E: info@adf.ie | W: www.adf.ie
Supporting and developing the involvement of disabled people in the arts through a range of mechanisms, including an art grant scheme and holding exhibitions and events that promote access, education and inclusion.

ARTS FOR ALL
23 York Road, Belfast, BT15 3GU
T: 029 9075 2134 | E: info@arts-for-all.co.uk | W: www.arts-for-all.co.uk
Use community arts within an overall community development context. Work with local groups to deliver projects for capacity building, peace building, regeneration, education and community development.

BELFAST EXPOSED PHOTOGRAPHY
The Exchange Place 23 Donegall Street, Belfast, BT1 2FF
T: 028 9023 0965 | E: info@belfastexposed.org | W: www.belfastexposed.org
A community photography initiative that includes a gallery with exhibition and meeting room spaces, dark room and digital browsing spaces, a community photography archive and educational outreach network.

COMMUNITY ARTS PARTNERSHIP
3-5 Commercial Court, Belfast, BT1 2NB
T: 028 9092 3493 | E: info@comartspartner.org | W: www.comartspartner.org
Champion of community arts as a way to positively transform society. Services provided include arts workshops, training in community arts, information on support that is available and programmes that promote and advocate community arts.

CREATIVE WRITERS NETWORK
Cathedral Quarter Managed Workspace 109-113 Royal Avenue, Belfast, BT1 1FF
T: 028 9031 2361 | E: info@creativewritersnetwork.org | W: www.creativewritersnetwork.org
Provides information and advice to writers on how to promote and develop their creative writing. Services include networking opportunities for writers, a newsletter and the Brian Moore short story awards.

DANCE RESOURCE BASE (NID) LTD
2nd Floor, 35 Donegall Street, Belfast, BT1 2FG
T: 028 9023 1515 | E: info@danceresourcebase.org | W: www.danceresourcebase.org
A membership organisation that provides services to support the dance community. This includes facilities, resources and information to those interested or involved in dance, a dance resource database and programmes aimed at raising the profile of dance.

FLAX ART STUDIOS
44-46 Corporation Street, Belfast, BT1 3DE
T: 028 9023 4300 | E: flaxstudios@gmail.com | W: www.flaxartstudios.com
An artist-run organisation that provides workshop, studio space and equipment for visual artists to make large scale sculpture and visual works. The Studios also engage in development and outreach projects with local communities, primarily targeted at young people.

GOLDEN THREAD GALLERY
84-94 Great Patrick Street, Belfast, BT1 2LU
T: 028 9033 0920 | E: info@gtgallery.co.uk | W: www.goldenthreadgallery.co.uk
A contemporary visual arts organisation that delivers exhibitions and activities at the gallery and is committed to enhancing the cultural experience of individuals who engage with it.

MCCracken Cultural Society
156 Antrim Road, Belfast, BT15 2AH
T: 028 9074 9688 | E: eolas@mhicreachtain.com | W: www.mhicreachtain.com
Promotes Irish language, arts and culture throughout North Belfast. A proponent of inclusiveness and diversity, the programme of activities offered includes music, craft, youth arts, poetry, dance and language.
SECTION 18: COMMUNITY ARTS

NEW LODGE ARTS
5 Churchill Street, Belfast, BT15 2BP
T: 028 9074 2255  |  E: imagine@newlodgearts.com  |  W: www.newlodgearts.com
A community arts organisation providing a range of activities for young people under 25 from across North Belfast. Activities include dance, drama, carnival arts, visual arts, choral singing, the Xmas Factor and Celebrate New Lodge.

OH YEAH MUSIC CENTRE
15-21 Gordon Street, Belfast, BT1 2LG
T: 028 9031 0845  |  E: info@ohyeahbelfast.com  |  W: www.ohyeahbelfast.com
A social enterprise that provides affordable services amenable to young people, including a rehearsal space, music venue, recording studio and a community café. Also deliver outreach programmes targeted at disadvantaged communities.

PLAY RESOURCE WAREHOUSE LTD
North City Business Centre 2 Duncairn Gardens, Belfast, BT15 2GG
T: 028 9035 7540  |  E: admin@playresource.org  |  W: www.playresource.org
Membership organisation that recycles waste materials from industry turning them into a source of creativity for young people. Services provided include production of resources, training and outreach programmes and the Scrapstore facility.

PRISON ARTS FOUNDATION
Unit 3, Clanmil Arts & Business Centre, Northern Whig Building, 2-10 Bridge Street, Belfast, BT1 1LU
T: 028 9024 7872  |  W: www.prisonartsfoundation.com
Creating access to the arts for prisoners, ex- prisoners, young offenders and ex-young offenders in Northern Ireland. Programmes delivered include writing, drama, fine art, craft, music and dance often delivered by artists in residence in prisons.

TINDERBOX THEATRE COMPANY
Imperial Buildings 72 High Street, Belfast, BT1 2BE
T: 028 9043 9313  |  E: info@tinderbox.org.uk  |  W: www.tinderbox.org.uk
An independent theatre company that runs an outreach programme in schools and communities, including workshops, training and participative projects aimed at attracting new audiences and encouraging local involvement in its productions.

YOUNG AT ART
Cotton Court 30-42 Waring Street, Belfast, BT1 2ED
T: 028 9023 0660  |  E: recruitment@youngatart.co.uk  |  W: www.youngatart.co.uk
A children’s arts organisation that delivers the Belfast Children’s Festival and other projects that encourage participation among young people in the arts. The outreach programme includes workshops, training, publications and developing online resources.

OTHER PROVIDERS OF COMMUNITY ARTS SERVICES INCLUDE:

COUNCIL COMMUNITY CENTRES  GREATER SHANKILL PARTNERSHIP
SECTION 19: ENVIRONMENTAL SERVICES

**BCC ALEXANDRA PARK RECYCLING CENTRE**
180 Alexandra Park Avenue, Belfast, BT15 3GJ
T: 0800 032 8100  |  W: www.belfastcity.gov.uk/recycling
Centre for recycling of household waste including glass, plastic bottles, aluminium cans and textiles. Bulky items such as furniture can also be picked up free of charge.

**BCC CLEANSING SERVICE FORUMS AND COMMUNITY AWARENESS TEAM**
Floor 5, Lanyon Place, Belfast, BT1 3LP
T: 028 9050 0501  |  E: catcleansing@belfastcity.gov.uk  |  W: www.belfastcity.gov.uk/streetcleaning
Forums provide members of the public with the opportunity to speak to cleansing staff about issues in their area. The Community Awareness Team will help organise community cleanups where a group identifies the need in their area.

**BCC ENVIRONMENTAL HEALTH SERVICES**
Cecil Ward Building 4-10 Linenhall Street, Belfast, BT2 8BP
T: 028 9027 0428  |  E: envhealth@belfastcity.gov.uk  |  W: www.belfastcity.gov.uk/environmental-health
Environmental health officers are responsible for a range of services including dog wardens and animal welfare, noise control, food safety, pollution control, health and wellbeing and consumer safety.

**BCC WASTE MANAGEMENT SERVICES**
Cecil Ward Building 4-10 Linenhall Street, Belfast, BT2 8BP T: 0800 032 8100
E: wastemanagement@belfastcity.gov.uk  W: www.belfastcity.gov.uk/waste
Visit adult groups across Belfast to promote recycling, offering free workshops and talks, information stands, quizzes, gardening and crafts. All sessions cover saving money, using recycling bins correctly and the importance of all citizens participating.

**FRIENDS OF BELFAST PARKS**
Community Parks Outreach Manager Adelaide Exchange, 24-26 Adelaide Street, Belfast, BT2 8GD
T: 07917 132710  |  E: irvinep@belfastcity.gov.uk  |  W: www.belfastcity.gov.uk/parksandopenspaces
Friends groups exist to help maintain and promote Council parks and open spaces and organise events in the parks. Groups in North Belfast exist for Finlay Park, Grove Playing Fields, Waterworks and Woodvale Park as well as the Cave Hill Conservation Campaign.

**CONSERVATION VOLUNTEERS NI**
Beech House 159 Ravenhill Road, Belfast, BT6 0BP
T: 028 9064 5169  |  E: cvni@tcv.org.uk  |  W: www.tcv.org.uk/northernireland
Working to reclaim green spaces. Services provided include training and education on issues related to the environment, conservation and horticulture, provision of information and advice on finding employment and providing opportunities to volunteer and acquire skills that will contribute to employment.
SECTION 19: ENVIRONMENTAL SERVICES

FRIENDS OF THE EARTH NORTHERN IRELAND
7 Donegall Street Place, Belfast, BT1 2FN
T: 028 9023 3488 | E: foe-ni@foe.co.uk | W: www.foe.co.uk
Campaign group that seeks solutions to environmental problems. Services provided include holding events and providing training that provide more information on the environment and the skills required for campaigning.

GROUNDWORK NI
63-75 Duncairn Gardens, Belfast, BT15 2GB
T: 028 9074 9494 E: info@groundworkni.co.uk W: www.northernireland.groundwork.org.uk
Deliver practical community-led regeneration projects in areas of economic and social need. Services provided include training workshops, environmental audits, design consultancy and room hire at the business centre.

NORTHERN IRELAND ENVIRONMENT AGENCY (NIEA)
Klondyke Building Gasworks Business Park, Belfast, BT7 2JA
T: 0845 302 0008 E: nieainfo@doeni.gov.uk W: www.doeni.gov.uk/niea
Agency responsible for implementing environmental policy in Northern Ireland. Services provided to the public include information on the environment and places to visit, publications, education programmes and funding.

OTHER PROVIDERS OF ENVIRONMENTAL SERVICES INCLUDE:

PLAY RESOURCE CENTRE
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section 1: representative bodies & partnership

NICVA is a membership body representing the community and voluntary sectors. Services provided include information on funding through Grant Tracker, training and seminars on good practice, information on services through CommunityNI and business services through Sector Matters and Collaboration NI.